

# Health & Safety Policy Statement

## Our commitment

At Heathrow we value the health and safety of colleagues, passengers, and anyone else affected by the airport's activities, above all else. Our focus on health and safety is not just the right thing to do, it is the foundation of an efficient operation, a secure airport, and a sustainable business.

The Executive Team share a commitment to provide safe and healthy working conditions for the prevention of work-related injury and ill health. We are all responsible for setting the highest health and safety standards and for showing strong leadership in keeping others safe from harm.

At Heathrow, we care for each other. If we see something that could injure someone, we take action to make it safe and then report it as a close call. If we are asked to do something that could harm ourselves or others, we will stop and report it to our manager or supervisor. Action will then be taken to ensure that the activity can be either be done safely, or not at all.

If we all notice and care by reporting incidents, work-related ill health and close calls, and share what we know about working safely, we will understand how we are doing today and make things better for tomorrow through continual improvement of our fire, health and safety management system.

## Arrangements to deliver this policy

We will deliver this policy by:

- a) Consulting with our colleagues, recognised trade unions, business partners and supply chain so everyone understands how to keep themselves and others safe and healthy.
- b) Committing to fulfil legal and other requirements, understanding our risks and acting to prevent accidents, work-related ill health and fire-related incidents.
- c) Prioritising and effectively eliminating hazards and reducing health and safety risks.
- d) Investing adequate resources, including time, money and people, to ensure we meet our health and safety objectives.
- e) Ensuring a culture of openness where colleagues can raise concerns and know they will be listened to.
- f) Providing colleagues and third parties, as appropriate, with the right information, instructions, training, tools and equipment to work safely.
- g) Integrating health and safety into every business decision and by setting and reviewing objectives.

**By following these commitments, we can be certain that we have done everything we can to ensure everyone goes home safe and well.**



Scan to view  
our full Health  
& Safety Policy  
on SharePoint

**Thomas Woldbye**  
Chief Executive Officer

February 2024