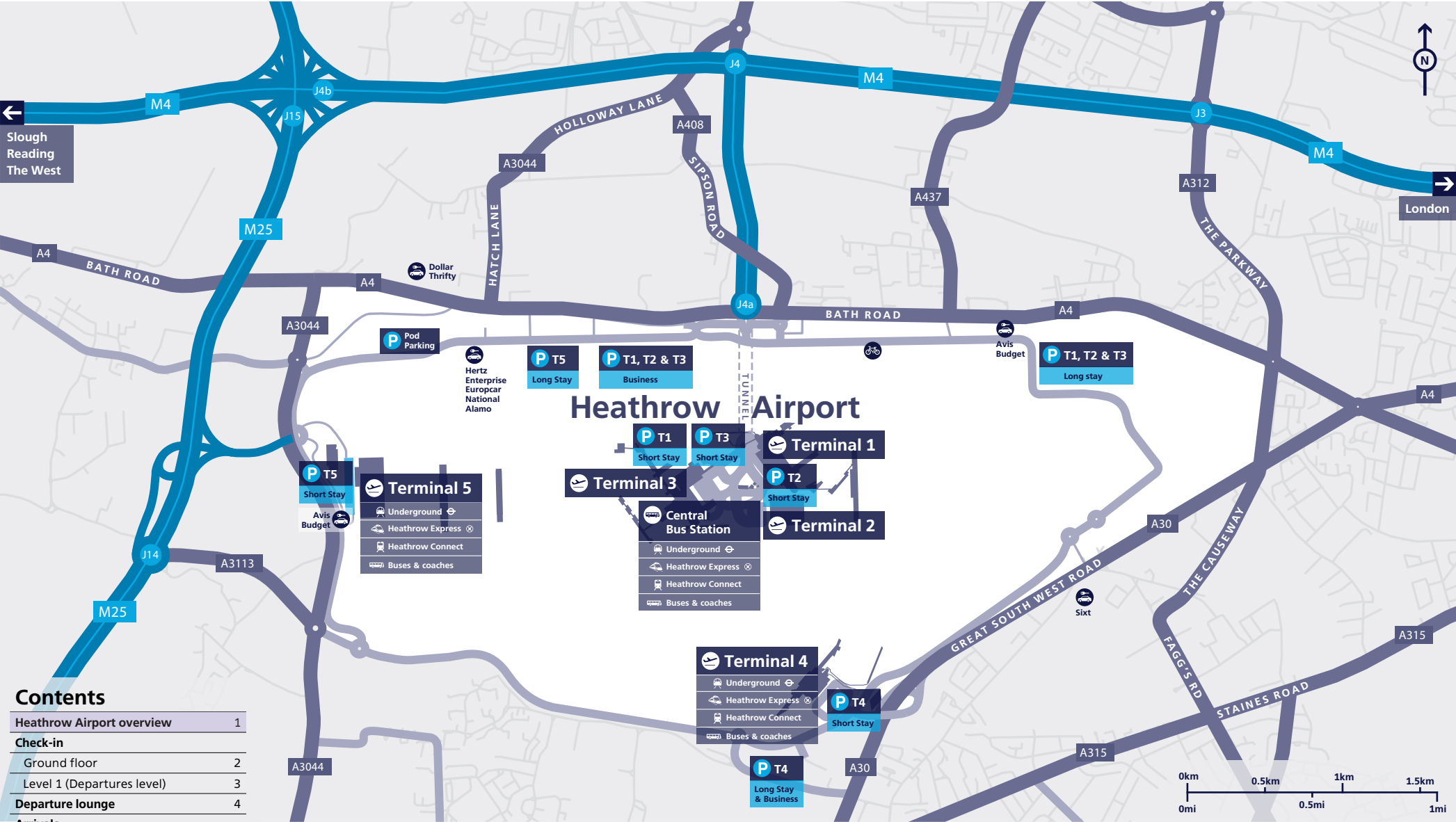


Heathrow Airport

Overview



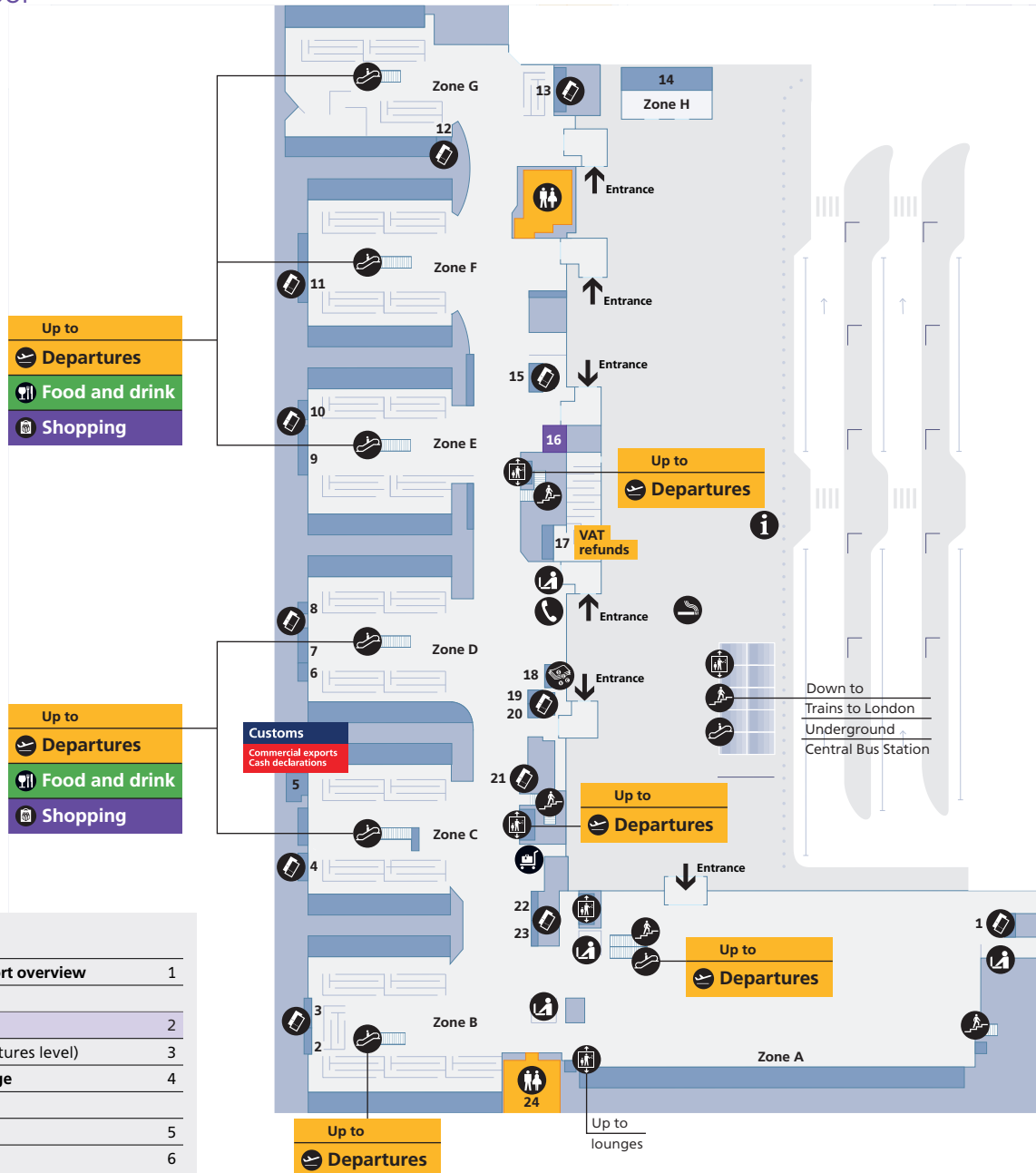
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Terminal 3

Check-in

Ground floor



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Shopping

Excess Baggage Company

16

Ticket desks

Air Canada	7	Finn Air	12
American Airlines	11	IranAir	23
American Airlines flagship check-in	14	Japan Airline	6
ANA	4	Middle East Airlines	8
ASIG	9	Persian International Airlines	21
British Airways	13	Royal Jordanian	8
Cathay Pacific	3	Singapore Airlines	15
Dnata	10	Thai Airways	19
Emirates	2	Turkish Airlines	22
EVA Air	20	Virgin Atlantic	1

Services

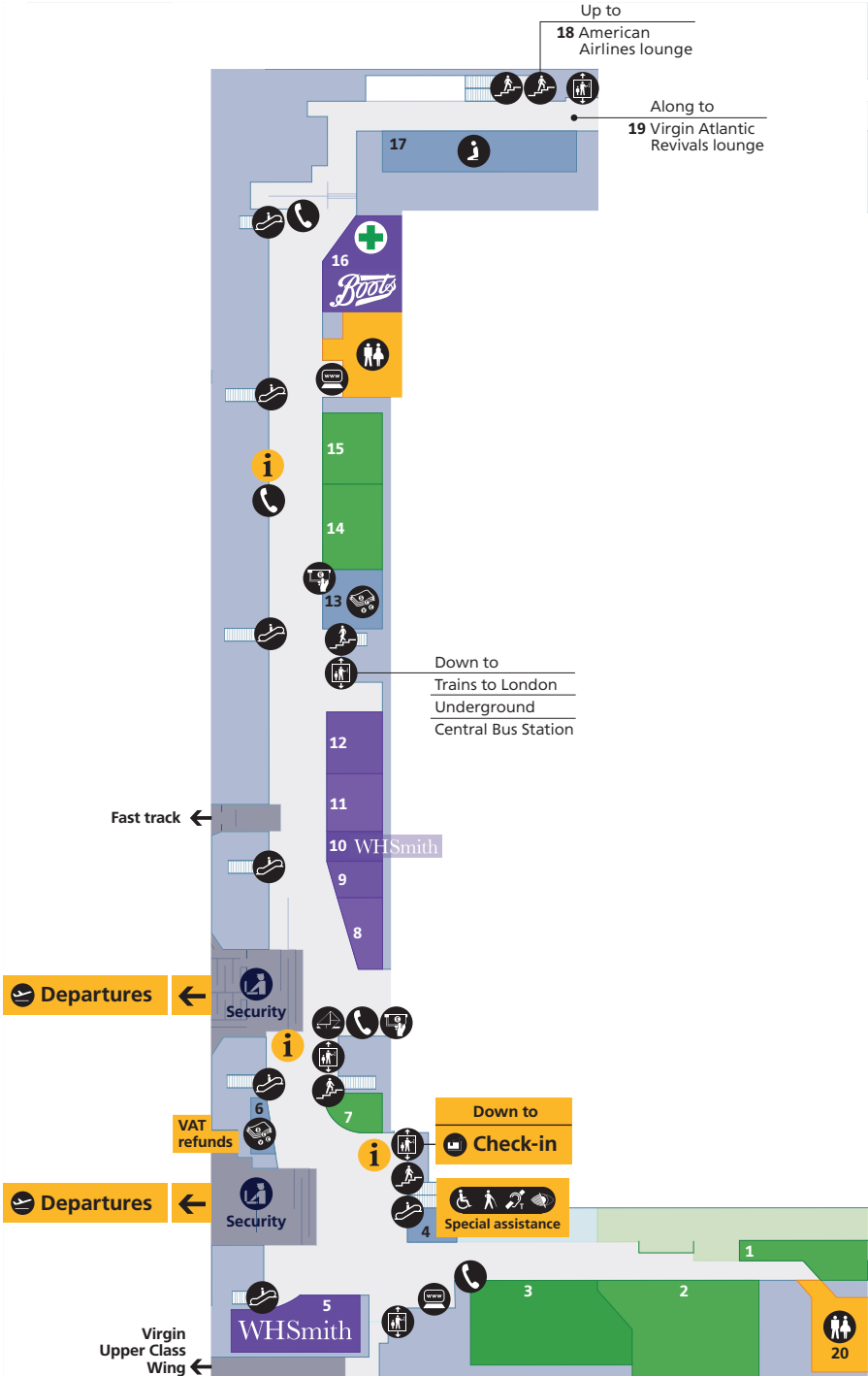
Airline service desk	Lift	Toilets
Bureau de change	Repack area	Accessible toilet All
Travelex 18	Smoking area	Baby care All
VAT refunds managed by Travelex 17	Stairs	Drinking fountain 24
Commercial exports 5	Telephone	Trolleys
Escalator		VAT refunds managed by Travelex 17
Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi		

Heathrow

Terminal 3

Check-in Level 1 (Departures level)

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Shopping			
Boots	16	Rolling Luggage	8, 9
Glorious Britain	11	WHSmith	5, 10
Post Office	12		

Food and drink			
Cafés		Bars and restaurants	
Caffè Nero	15	Caffè Italia	1
Krispy Kreme	7	Leon	14
Pret A Manger	3	The Three Bells Pub and Kitchen	2

Services			
Airline Lounges	Cash machine	Special assistance	
American Airlines lounge	Escalator	Stairs	
Virgin Atlantic Revivals lounge	Information	Telephone	
Bureau de change	Internet facility	Toilets	
Moneycorp	Lift	Accessible toilet	All
Travelex	Multi-faith prayer room	Baby care	All
VAT refunds managed by Travelex	Pharmacy	Drinking fountain	20
	Postbox	VAT refunds managed by Travelex	6
Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi			

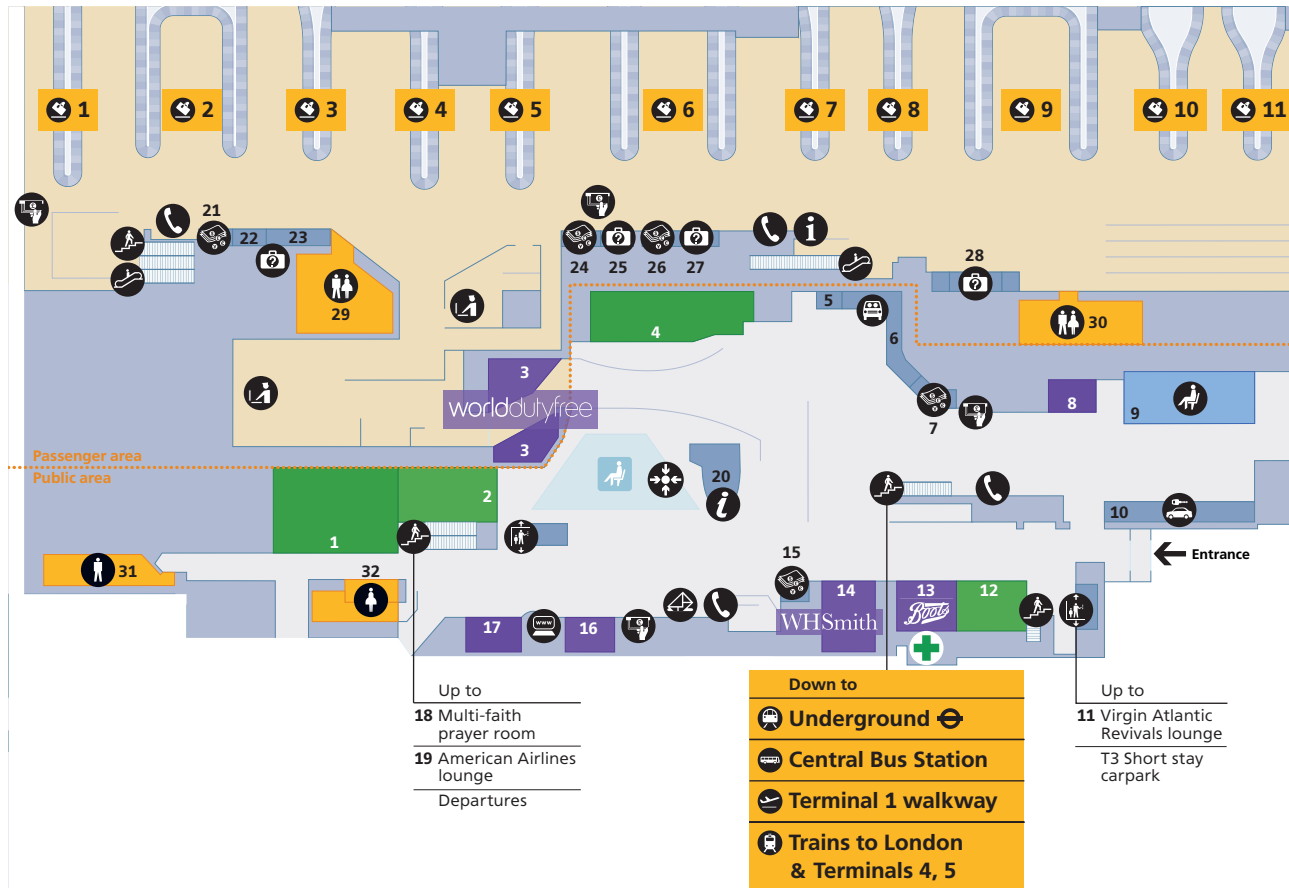
Level 1



Terminal 3

Arrivals

Ground floor



Shopping

Boots	13
Excess Baggage Company	8
Voyager Entertainment Family	17
Voyager Entertainment 18+	16
WHSmith	14
World Duty Free	3

Food and drink

Cafés	
Bite	2
Caffè Nero	12
M&S Simply Food	4
Bars & restaurants	
The Globe Freehouse	1

Services

Airline lounges	Cash machine	Seating
American Airlines lounge 19	Chauffeur service 6	Stairs
Emirates Chauffeur Drive lounge 9	Customs	Telephone
Virgin Atlantic Revivals lounge 11	Escalator	Toilets
Baggage enquiries 22, 23, 25, 27, 28	Help point	Accessible toilet All
Baggage reclaim	Internet facility	Baby care All
Bureau de change	Lift	Drinking fountain 29, 31, 32
Moneycorp 21, 26	Meeting point	Tourist information
Travelex 7, 15, 24	Multi-faith prayer room 18	Tourist services British Hotel Reservation Centre 20
Car rental 10	Pharmacy 13	UK Border Agency 5
	Postbox	

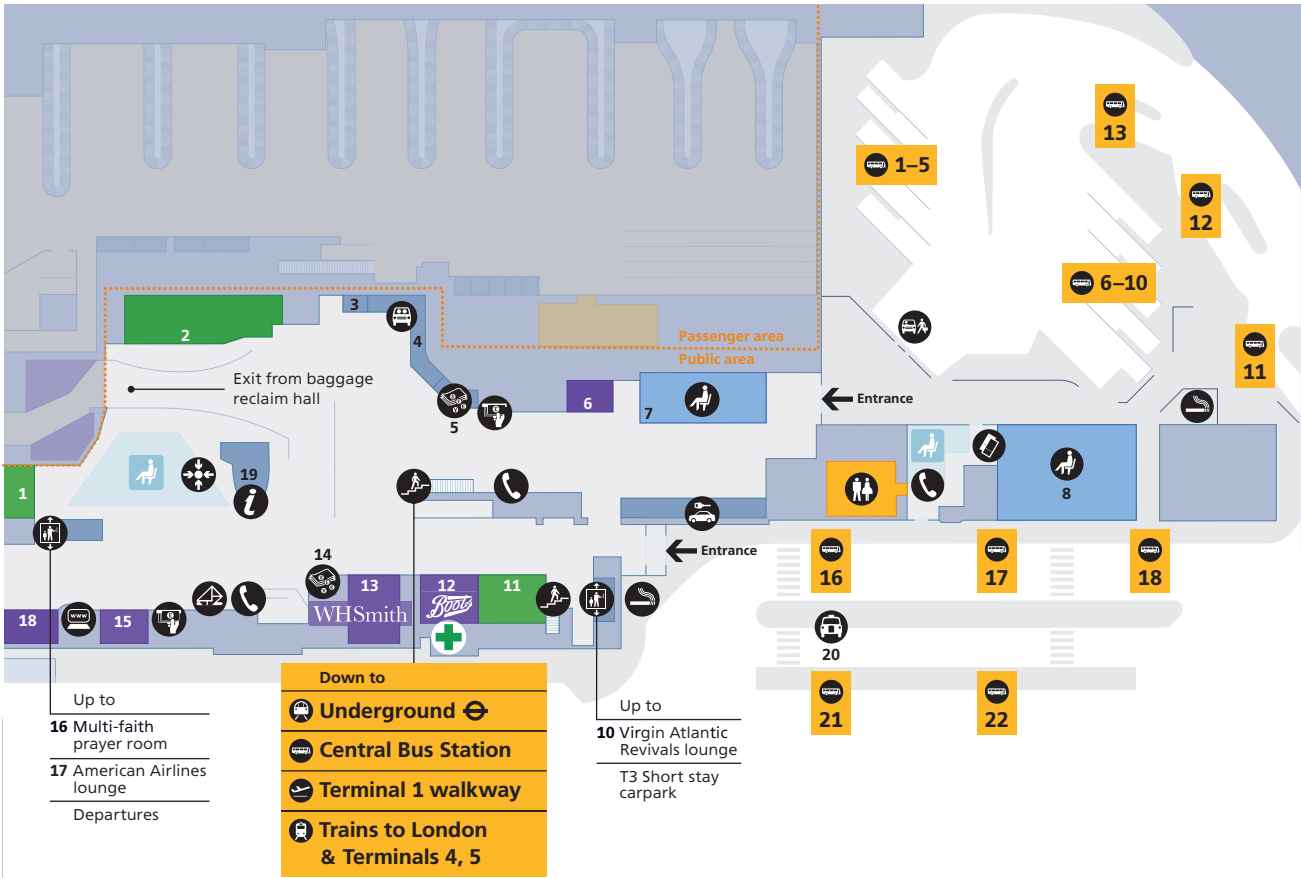
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Terminal 3

Arrivals (Onward travel)
Ground floor



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Shopping	
Boots	12
Excess Baggage Company	6
Voyager Entertainment Family	18
Voyager Entertainment 18+	15
WHSmith	13

Food and drink	
Bite	1
M&S Simply Food	2

Bus and coach stop allocation	
Delivery	2-5
Help bus	1
Hotel by bus	6
Hotel Hoppa	17-18
Group travel	7-10 13
Car rental (off airport)	22
Dollar Thrifty, Sixt	
Car rental (on airport)	21
Avis, Budget, Europcar, National, Alamo, Enterprise, Hertz	
Car parking (off airport)	22
NCP Flight Path, Purple Parking, Purple Parking Business, Reeds	

Services		
Airline lounges	Cash machine	Smoking area
American Airlines lounge 17	Chauffeur service 4	Taxi rank 20
Delta Airlines arrival lounge 8	Internet facility	Telephone
Emirates Chauffeur Drive lounge 7	Lift	Toilets
Virgin Atlantic Revivals lounge 10	Meeting point	Accessible toilet All
Bureau de change	Multi-faith prayer room 16	Baby care All
Travellex 5, 14	Pick-up point	Drinking water All
Bus stop	Pharmacy 12	Tourist information
Bus tickets	Postbox	Tourist services by British Hotel Reservation Centre 19
Car rental 9	Seating	UK Border Agency 3
	Stairs	
Free Wi-Fi is available throughout the terminal. Network name: _Heathrow Wi-Fi		