

## Heathrow Leadership Group

### Meeting 7

**Minutes of a meeting held in the Board Room, The Compass Centre, Nelson road, Hounslow, Middlesex, TW6 2GW**

**On Monday 15<sup>th</sup> October 2012 at 10:00**

<b>Present:</b>	Richard Deakin	NATS
	Andrew Haines	CAA
	Christoph Mueller	Aer Lingus
	Steve Ridgway	Virgin Atlantic Airways
	Colin Matthews (Chair)	Heathrow Airport Holdings Limited
	Tina Temby (admin)	Heathrow Airport Holdings Limited
<b>Apologies:</b>	Willie Walsh	International Airlines Group

The meeting commenced at 10:00

The minutes of the Heathrow Leadership Group meeting indicate the topics discussed and show the direction of debate, the general conclusions and actions. The minutes are not intended to be a detailed record.

Item no.	Subject		
1.	<b><u>Minutes of Previous Meeting</u></b> The minutes of 30 <sup>th</sup> July 2012 were agreed.		
2.	<b><u>Follow up discussion on Davies Commission and Government Policy</u></b> The Commission will report within the context set by Government policy, and the Aviation Policy Framework therefore remains important. Getting clear answers to questions such as the importance of a single hub is vital, before dealing with specific solutions. The importance of cross party support was agreed.		
3.	<b><u>Current Operational Issues</u></b> <b>Recent additional security measures</b> Security is always the top priority. Recent additional measures have led to somewhat longer waiting times. Will revert to normal procedures as soon as possible.		

	<p><b>Immigration</b>  Performance since the Olympics not as good as over the summer, but much improved on the same time last year. Intend to revert to debate about whether current targets offer adequate standards of passenger service after new Border Force resources have been hired and trained.</p> <p><b>Snow plan</b>  Refinements have been made based on learning from last winter.</p> <p><b>London 2012</b>  Excellent performance. Heathrow is considering how best to retain the positive aspects developed for the Games.</p>		
4.	<p><b><u>Medium Term Issues</u></b></p> <p><b>Security policy</b>  Security is always the top priority. Members support a review of measures to achieve this objective and also to improve passenger experience in a cost effective way. For instance, the effectiveness of “more stringent measures” and the “liquid and gels” ban could be re-assessed. The timing of such a review will depend on government.</p> <p><b>Q6</b>  The Q6 regulatory process will generate commercial tensions between the airport and airlines. Airlines are concerned about the affordability of tariff increases, whereas investment made in the current 5 year period leads to upward price pressure in the next. Nevertheless, airlines and the airport have shared a realistic view of challenges faced on all sides and have achieved a degree of alignment on investment priorities and passenger forecasts. Operational cost efficiency will be a contentious focus of debate going forward.</p> <p><b>Heathrow capacity challenge</b>  The group discussed various issues impacting Heathrow’s ability to use existing capacity most efficiently, including greater numbers of A380s, ACDM and Operational Freedoms.</p>		
5.	<p><b><u>AOB</u></b>  None.</p>		
6.	<p><b><u>Date, Time and Venue of Next Meeting</u></b>  Monday 28<sup>th</sup> January 2013, 10:00-12:00  Board Room, Heathrow Compass Centre</p>		

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**Colin Matthews**  
Chairman