

## Heathrow Leadership Group

### Meeting 19

**Minutes of a meeting held in the Board Room, The Compass Centre, Nelson road, Hounslow, Middlesex, TW6 2GW.**

**On Monday 02 November 2015 at 09:00**

**Present:**

Haines, Andrew	CAA
Holland-Kaye, John (Chair)	Heathrow Airport Holdings Limited
Kreeger, Craig	Virgin Atlantic Airways
Rolfe, Martin	NATS
Williams, Keith	British Airways

**Apologies:** Kavanagh, Stephen Aer Lingus

The minutes of the Heathrow Leadership Group meeting indicate the topics discussed and show the direction of debate, the general conclusions and actions. The minutes are not intended to be a detailed record.

Item no.	Subject	Action
1.	<b><u>Minutes of Previous Meeting</u></b> The minutes of 26 January were agreed.	
2.	<b><u>Passenger Service</u></b> Baggage review and T3IB. Improved consistency was noted on T3IB. An overlap between implementation of WBU and the upgrade to BA's check-in system was noted and BA and Heathrow will work together to avoid compromising either programme. Baggage resilience is being given very high priority and is progressing to plan. Security changes and the excellent outcome of the EU audit were noted. Conclusions of the occupancy review were noted. Safety partnership was discussed and it was agreed to review safety statistics across Heathrow at the next meeting.	HAL
3.	<b><u>Airspace Strategy</u></b> There was a discussion on the importance of implementing the government's future airspace strategy. HLG members were asked to support the phased approach to airspace change proposed by NATS.	
4.	<b><u>Punctuality and Resilience</u></b> The challenge of improving punctuality with more A380s at Heathrow and increased use of regulation across Europe was discussed. Progress on implementing the noise, air quality and public transport blueprints was noted. There was a discussion on the importance of building trust with local communities and the potential role of an IANA as an ombudsman. There was a discussion on the fog event and winter readiness.	

5.	<b><u>Heathrow Expansion</u></b> The current status of the expansion proposal was noted. The timetable for regulatory consultation was discussed. Airlines expressed their reservations over forward funding and slot allocation. The risk of further protests was discussed.	
6.	<b><u>AOB</u></b> There was a discussion on the increased availability and use of drones. HLG members agreed to circulate papers they had prepared for internal use and were asked to support the CAA in communicating the risks of misuse to the public.	HLG
7.	<b><u>Date, Time and Venue of Next Meeting</u></b> 09:00-11:00, Monday 25 January 2016 Board Room, Heathrow Compass Centre	

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**John Holland-Kaye**  
Chairman