

## Heathrow Leadership Group

### Meeting 12

**Minutes of a meeting held in the Board Room, The Compass Centre, Nelson road, Hounslow, Middlesex, TW6 2GW.**

**On Monday 27 January 2014 at 09:00**

<b>Present:</b>	Deakin, Richard	NATS
	Haines, Andrew	CAA
	Kreeger, Craig	Virgin Atlantic Airways
	Mueller, Christoph	Aer Lingus
	Williams, Keith	British Airways
	Matthews, Colin (Chair)	Heathrow Airport Holdings Limited
	Temby, Tina (admin)	Heathrow Airport Holdings Limited

The minutes of the Heathrow Leadership Group meeting indicate the topics discussed and show the direction of debate, the general conclusions and actions. The minutes are not intended to be a detailed record.

Item no.	Subject		
1.	<b><u>Minutes of previous meeting</u></b> The minutes of Monday 14 October 2013 were agreed.		
2.	<b><u>Short term issues</u></b> <p><b>a. Winter</b> Although there has been no snow so far this season, wind has created challenging conditions in December and January. The group noted the improved functioning of the "Heathrow Operational Efficiency Cell" which meets by phone 4 times every day to react in a co-ordinated way in advance of weather or other unplanned events.</p> <p><b>b. Security</b> The group reviewed the on-going operational challenges associated with evolving security requirements.</p> <p><b>c. Immigration</b> Now that Border Force is reliably achieving the 45 and 25 minute waiting standards for non EU and EU passengers respectively, the group reviewed how to emphasise with appropriate authorities and politicians the importance to passengers of setting higher standards.</p>		

	<p><b>d. Terminal 2</b> Terminal 2 is on target, with much to be completed before the first flight on 4 June 2014.</p>		
3.	<p><b><u>Mid-term issues</u></b></p> <p><b>a. Q6</b> Without prejudice to decisions by airlines or the airport whether or not to appeal, Heathrow is moving ahead to implement the CAA settlement. It will take some months of experience to clarify how certain aspects such as the capital investment consultation process will evolve under the new settlement. The group noted the importance of strong representation in consultation meetings.</p> <p><b>b. Operating to Plan</b> The group recognised that progress will come about through multiple steps over time. CDM is one such step which has been operating successfully. The imminent opening of the Airport Operating Centre (“APOC”) will be a significant further step forward.</p>		
4.	<p><b><u>Long term issues</u></b></p> <p><b>a. Airports Commission</b> The group welcomed the interim report and discussed how best to support the implementation of the short and medium term measures. Heathrow Airport Operations and Safety Board is well placed to deliver operational changes at Heathrow. The group discussed possible approaches to the suggestion in the interim report to establish a senior delivery group covering issues across the South East.</p>		
7.	<p><b><u>AOB</u></b> None</p>		
8.	<p><b><u>Date, Time and Venue of Next Meeting</u></b> Friday 25 April 2014 - 09:00-11:00 Board Room, Heathrow Compass Centre</p>		

\_\_\_\_\_  
**Colin Matthews**  
Chairman