

## Heathrow Leadership Group

### Meeting 21

**Minutes of a meeting held in the Board Room, The Compass Centre,  
Nelson road, Hounslow, Middlesex, TW6 2GW**

**On Monday 25 April 2016 at 09:15**

**Present:** Cruz, Alex British Airways  
Haines, Andrew Civil Aviation Authority  
Holland-Kaye, John (Chair) Heathrow Airport Holdings Limited  
Rolfe, Martin NATS

**Apologies:** Kreeger, Craig Virgin Atlantic Airways

The minutes of the Heathrow Leadership Group meeting indicate the topics discussed and show the direction of debate, the general conclusions and actions. The minutes are not intended to be a detailed record.

Item no.	Subject	Action
1.	<b><u>Minutes of Previous Meeting</u></b> The minutes of 25 January 2016 were agreed.	
2.	<b><u>Mojo</u></b> <ul style="list-style-type: none"> <li>There was a discussion on Heathrow's safety strategy "a community who cares". HLG members were asked to share safety plans, provide support in planning to improve ramp safety and in tracking safety performance across the airport.</li> </ul>	HLG members
3.	<b><u>Transforming Service</u></b> <ul style="list-style-type: none"> <li>Improvements in punctuality were noted, and there was a discussion on the constraints particularly around Brest/Maastricht.</li> <li>Improvements in baggage performance and the successful introduction of T3IB were noted. There was a discussion on more ambitious performance targets for H7.</li> <li>Recent international security incidents were discussed, and there was an update on the current Heathrow security strategy review.</li> <li>There was a discussion on drones, and a plan was proposed to: improve public awareness; geofencing and tracking; groundbased detention and removal; police prosecution; OEM testing.</li> <li>Heathrow's partnership with HKIA to improve service and efficiency was noted.</li> </ul>	CAA

	<ul style="list-style-type: none"> <li>• A more ambitious sustainability strategy for Heathrow was discussed. This will be followed up in one to one meetings.</li> <li>• The opportunity to widen the catchment area and reduce vehicle traffic through improved rail links was discussed, as well as the ORR's provisional ruling on track access charges.</li> </ul>	HAL
4.	<p><b><u>H7</u></b></p> <ul style="list-style-type: none"> <li>• The process and schedule for H7 was briefly discussed.</li> </ul>	
5.	<p><b><u>Expansion</u></b></p> <ul style="list-style-type: none"> <li>• There was a discussion on timing of a possible government announcement.</li> </ul>	
6.	<p><b><u>AOB</u></b></p>	
7.	<p><b><u>Date, Time and Venue of Next Meeting</u></b> 13:00-15:00, Thursday 30 June 2016 Board Room, Heathrow Compass Centre</p>	

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**John Holland-Kaye**  
Chairman