

General Notice

Common Active LAN

Wireless LAN

Tariffs with effect from 1 June 2014

Date: 14 May 2014

Reference: 02/14

Distribution: Full

1.0 INTRODUCTION

This General Notice (GN) sets out the charges for Common Active LAN and Wireless LAN at Heathrow Airport effective 1 June 2014. Prices from 1 April 2014 to 31 May 2014 will remain as currently advised. The prices are intended to continue until updated by a further GN. It is anticipated that a further GN will be issued during September 2014 to change prices effective 1 January 2015. HAL reserves the right to amend prices during the year, where a material change occurs which significantly impacts the assumptions upon which these prices were initially based. Prior to implementing any changes, HAL will consult with the ORCG.

Common IT infrastructure consists of three separate categories and therefore prices, they are; common Passive local area network (LAN), the Common Active LAN and the Wireless LAN. The prices stated within this GN are for the Common Active LAN and Wireless LAN components only. The Common Passive LAN price was notified in the GN dated 28/02/14 available at www.heathrow.com/orc.

Whilst not part of the ORC income forecast in the CAA's Decision and therefore not officially an ORC, Common Active LAN and Wireless LAN have been priced using ORC principles. Heathrow Airport Ltd (HAL) has sought to provide full transparency on the costs to the IT governance group and ORCG, which has membership from those operating at the airport, including airlines and the Airline Operators Committee (AOC).

2.0 PRICING

All prices exclude VAT.

Common Active LAN

Users of Common Active LAN can be defined as any individual or organisation using Common Use and Service systems in Common Areas only, where the service is delivered over the HAL Managed LAN. For clarity, Common Use and Service systems are CUSS, CUTE/CUPPS and BRS. Common Areas are check-in desks, gate rooms, shared CIP Lounges (including CIP offices and CIP desks in the shared lounge), despatch desks/huts and shared management offices.

Common Active LAN costs consist of annuities, allocated and direct costs; direct costs include: managed service charge (fixed and variable), managed LAN, electricity and space rental. The forecast number of ports is then used to calculate an average unit price.

The price per port per annum is £235.25.

Wireless LAN (WLAN)

Users of Common Wireless LAN can be defined as any individual or organisation using HAL's Wireless LAN network where the service is delivered over the HAL Managed WLAN infrastructure.

Wireless LAN costs consist of annuities, allocated and direct costs; direct costs include: service costs (fixed and variable), Passive and Active LAN and staff costs. Forecast number of Access Points (APs), Service Set Identifier (SSIDs) and bandwidth allocations are used to calculate an average unit price.

The price per 0.01% of bandwidth per annum is £214.10.

Pricing Schedule

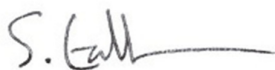
Product/ service		Effective until 31-5-2014	Effective 1-6-2014
	units charged	unit price	unit price
Common Active LAN ▲ □	per port per annum	as current	£235.25
Wireless LAN ▲ □	per 0.01% of bandwidth per annum	as current	£214.10

Notes:

- ▲ Price shown represents an annualised price, 1/12th of which will be used when calculating a monthly charge when invoicing. This price represents the annualised monthly rate that has been modelled on June to December 2014.
- Prices shown are for Common Active and Wireless LAN only. The IT Infrastructure price for Common Passive is an ORC and was priced in the General Notice issued on 28 February 14.

3.0 FURTHER INFORMATION

If you have any questions concerning the new charges or require further information relating to Common IT infrastructure charges or Heathrow's Other Regulated Charges Group, please contact HAL's Commercial Team on 0208 745 7072, halorc@heathrow.com or visit www.heathrowairport.com/orc.



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For and on behalf of Heathrow Airport Limited