

# How are Immigration Performing?

October 2013

KEY TO PERFORMANCE

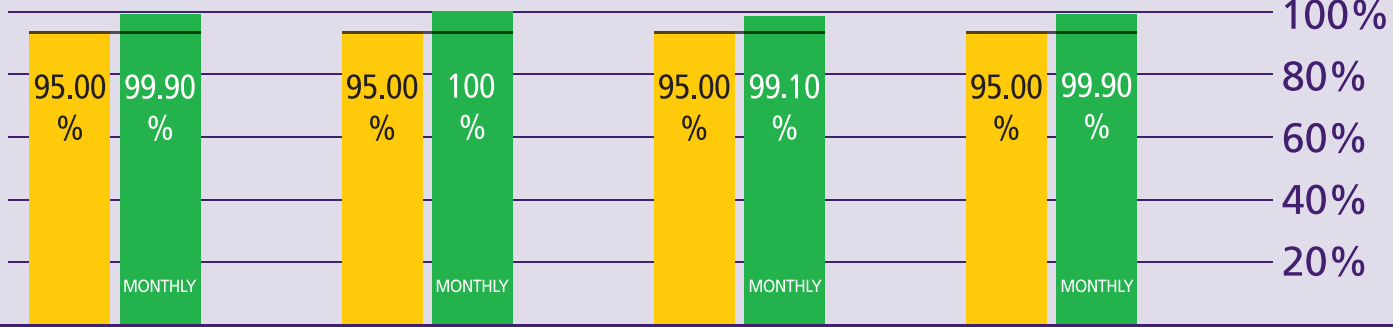
TARGET (Yellow box)    TARGET ACHIEVED (Green box)    BELOW TARGET (Red box)

Terminal 1    Terminal 3    Terminal 4    Terminal 5



**Non-EEA Immigration**  
**waiting time 45 mins**  
 queue < 45 mins

Based on 15min time periods measured



**EEA Immigration**  
**waiting time 25 mins**  
 queue < 25 mins

Based on 15min time periods measured

