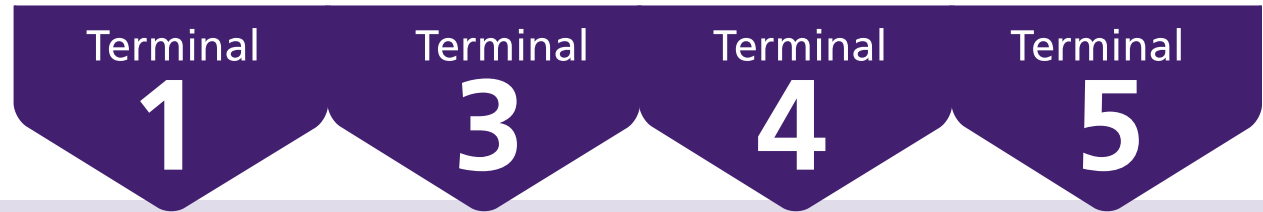


# How are Immigration Performing?

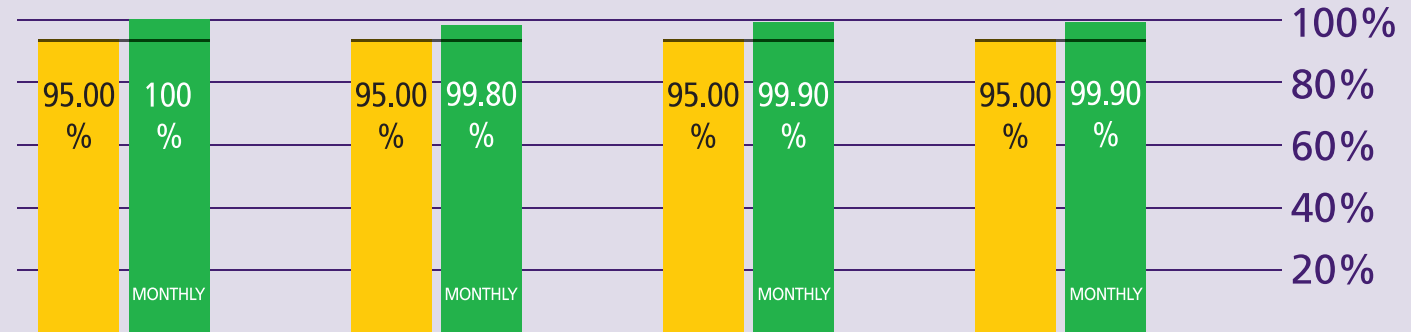
November 2013

## KEY TO PERFORMANCE



**Non-EEA Immigration**  
waiting time 45 mins  
queue < 45 mins

Based on 15min time periods measured



**EEA Immigration**  
waiting time 25 mins  
queue < 25 mins

Based on 15min time periods measured

