

# Environment & Energy Policy for Heathrow Airport Limited

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## Purpose

Through Responsible Heathrow, we commit to reducing our environmental impacts. The purpose of this policy is to provide the framework to deliver our commitment.

This Policy sits under our Responsible Heathrow Policy. It replaces Heathrow's Environment Policy published in 2012.



## Scope

This policy applies to the management and operation of Heathrow Airport Ltd, and its subsidiaries. This includes the activities of all who work for and on behalf of Heathrow (including contractors, subcontractors and temporary staff).

## Policy

### Our ambition

**To be the most environmentally responsible hub airport in the World**

### Our commitments

Through Responsible Heathrow we commit to reducing our environmental impacts. Specifically, we commit to:

- Reduce the impact of noise and support local communities with noise mitigation and compensation schemes
- Reduce emissions of air pollutants to help meet the local EU air-quality limits
- Protect the environment and prevent, limit and reduce pollution, where possible
- Monitor the use of energy and resources, managing their consumption efficiently and effectively
- Prevent waste – and apply the waste hierarchy to reduce the impact of waste that is produced
- Work with our airport partners to ensure that the airport plays its role in respecting environmental limits, and adapting to the effects of a changing climate
- Manage our landholdings to protect and enhance biodiversity whilst maintaining aircraft safety as a priority
- In the context of infrastructure development, we will seek to make best use of our existing facilities and design, construct and operate new facilities in support of our sustainability goals
- Where there are trade-offs between different environmental and / or community impacts, we will seek to strike a fair balance in identifying and delivering an appropriate and sustainable solution

- Conform to legal, Government policy and other requirements related to our environmental and energy impacts
- On-going improvement of our management systems to continuously improve our environmental and energy performance

### How we will do this

1. Through our people, we embed a responsible approach in all of our core values, in particular 'Keep everyone safe' and 'Do the right thing'.
2. Through Responsible Heathrow, our commitment to reduce our environmental impacts underpins and informs all four priorities for the business: Beat the plan, transform customer service; win support for expansion; and mojo.
3. For our material impacts, we set objectives, goals and targets to continuously improve our performance.
4. We deliver our objectives, goals and targets through detailed strategies and action plans embedded across all parts of our business ensuring there is adequate information and resources to achieve these.
5. We measure and review progress against our objectives, goals, and targets. We communicate our performance transparently.
6. We are committed to Responsible Procurement, and we support the procurement of energy efficiency products and services.
7. We design and build our facilities to give passengers the best airport service in the World, whilst creating the most environmentally responsible hub airport in the World.
8. We engage our stakeholders throughout the development and delivery of our strategies, action plans, objectives, goals and targets.
9. We collaborate with our partners through the Heathrow Sustainability Partnership to lead, drive and create the conditions for change to improve the performance of Heathrow.
10. Where we do not directly control Heathrow's impacts (for example, noise and emissions), we lead and create the conditions for our partners to improve their performance.
11. We work constructively to influence the development of appropriate government policies.

### Accountabilities and Responsibilities

The Strategy, Planning & Regulation Director is accountable for ensuring Heathrow has an Environment & Energy Policy appropriate to the material sustainability issues for Heathrow.

Our Executive Committee is responsible for ensuring that this policy is effectively deployed at Heathrow. Individual Executive Committee members are responsible for ensuring that plans

are in place within their functions to deliver this policy. Specific accountabilities and responsibilities required to implement this policy and Responsible Heathrow are detailed in the Heathrow Directors Responsibilities document.

All employees (including contractors, subcontractors and temporary staff) are required to consider this Policy during significant decision making.

### Consequences of Policy

Non-compliance with this policy will be reviewed by the appropriate Heathrow governance group and appropriate corrective and preventive action identified.

### Communication of Policy

This policy is communicated to all who work for and on behalf of Heathrow Airport Limited. This includes contractors, subcontractors and temporary staff. This policy is also published on our website.

### Management review of this policy


This policy will be reviewed on an annually and updated as necessary by the Sustainability & Environment Director.

### Related Policies


- Responsible Heathrow Policy
- Responsible Procurement Policy

### Management sign off

Executive Director accountable for this policy:

Name: Emma Gilthorpe.....  
Date: 03.08.15.....

Directorate policy lead

Name: Matt Gorman.....  
Date: 30.7.15.....