

# How are we performing?

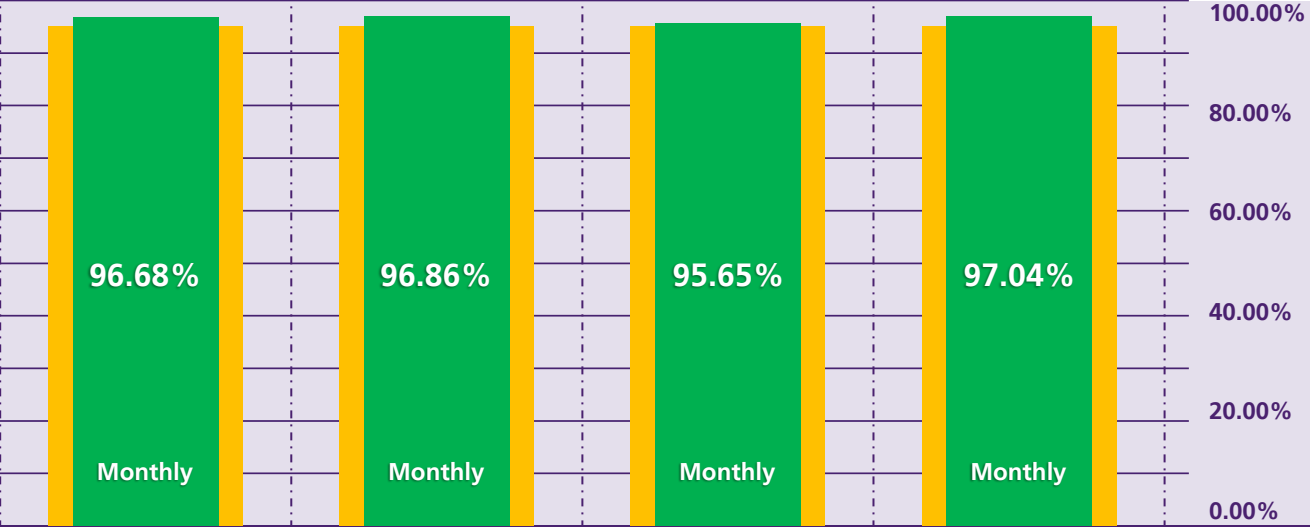
Key to performance:



**Non-EEA Immigration**  
waiting time 45mins

queue ≤ 45 mins

Based on 15min time periods measured



**EEA Immigration**  
waiting time 25mins

queue ≤ 25mins

Based on 15min time periods measured

