



Sustainable Travel Zone
Colleague Guide

Edition 4 (7 January 2022)

Welcome

This guide brings together all the best ways of commuting sustainably to Heathrow. It also describes the various discounts available on public transport to Team Heathrow colleagues.

Who are Team Heathrow?

We classify Team Heathrow as anybody with Heathrow ID (the passes issued by the Heathrow ID Centre). You must have your ID with you when purchasing and using the discounted tickets. However, many items discussed in this guide will also be available to non-Heathrow ID holders. Please check the information on each page carefully.

Where can I find the latest edition of this guide?

See the last page of this guide for details of where you can download the latest edition.

Accessibility

All bus and coaches are fully wheelchair-accessible. We recommend pre-booking on coach services if you are a wheelchair user.

For the A40, please visit

www.nationalexpress.com/en/help/accessibility

For RA1 and RA2, please visit

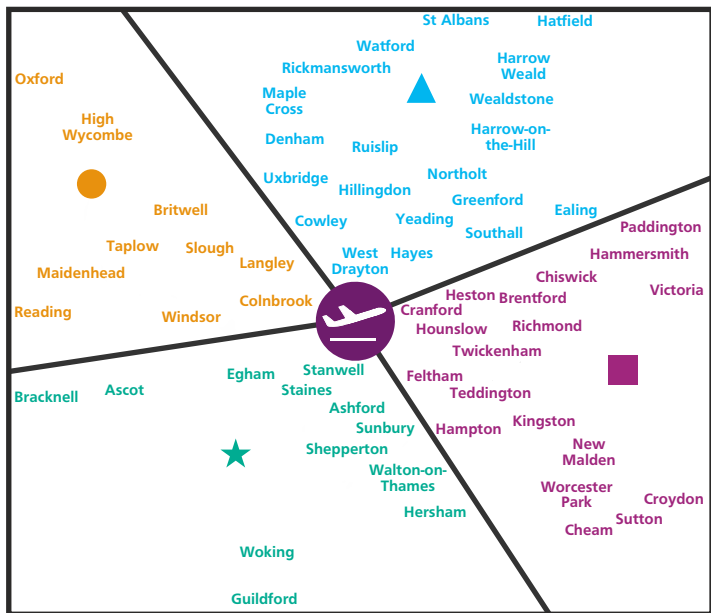
www.firstbus.co.uk/railair/faqs

How to use this guide

We've divided this guide up in to four areas around Heathrow:

- **North and north east** ▲
- **East and south east** ■
- **South and south west** ★
- **West and north-west** ●

The following pages are colour coded to match. Additional pages will be added during 2022.



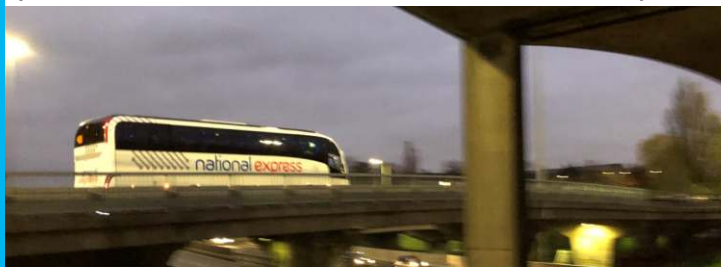
Early morning TfL Rail ▲

2022 should be an exciting year for TfL Rail users, as the service is due to be replaced by the Elizabeth Line, with more frequent trains.

The first Elizabeth Line trains will still arrive at Heathrow too late for many colleagues on early shifts. That's why new coach A40 will commence on 10 January 2022. Times can be found at www.nationalexpress.com/en/help/timetables

For an introductory period, Team Heathrow colleagues will be able to travel for free. Pick-up locations are:

- Paddington, Bishop's Bridge Road, Stop J
 - Ealing Broadway Station, Stop F
 - West Ealing, Broadway, Dean Gardens Stop T
 - Hanwell Broadway, Stop J
 - Hayes & Harlington Station, Stop L
- (Southall will not be served until a later date)



North and North East ▲

Service	Locations	Discounts available
Arriva 724	Harlow, Ware, Hertford, Welwyn, Hatfield, St Albans, Watford, Denham	'Heathrow Zone' annual ticket between Bricket Wood and Heathrow on the Arriva Bus App for £530. Also possible to sign up for direct debit – just £44.16 per day with no fixed period, so you can cancel your ticket at any time. See www.arrivabus.co.uk/business-travel/employer-travel-club/heathrow-airport
Diamond 555	Heathrow area	New £1.20 single and £2.00 day return for journeys between T4 and Central Bus Station.
Hotel Hoppa H2A-H2D, H5A-H5D	Various hotels around Heathrow	Team Heathrow staff can purchase a new £1.20 single or £2 day return ticket from the driver of any Hotel Hoppa service. Valid Heathrow ID required. See www.hotelhoppa.co.uk for timetables.
National Express A40	Ealing, Hanwell, Southall, Hayes	Free travel for Heathrow ID holders for an introductory period.

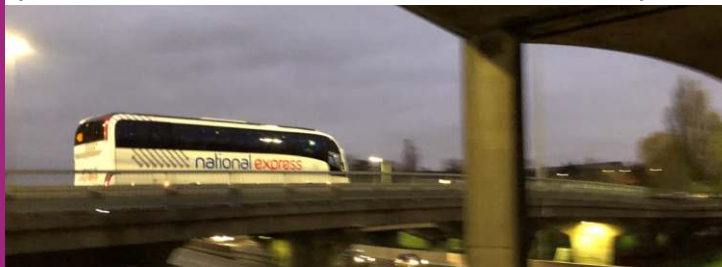
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East and South East ■

Service	Locations	Discounts available
Diamond 555	Heathrow area	£1.20 single and £2.00 day return for journeys between T4 and Central Bus Station.
Heathrow Express	Paddington	Heathrow ID holders can receive 75% discounts on single, period return and carnet tickets. See the Airport Community App (Getting to work at Heathrow section) or www.heathrow.com/commuter for details.
Hotel Hoppa H2A-H2D, H5A-H5D	Various hotels around Heathrow	Team Heathrow staff can purchase a new £1.20 single or £2 day return ticket from the driver of any Hotel Hoppa service. Valid Heathrow ID required. See www.hotelhoppa.co.uk for timetables.
National Express A40	Paddington	Free travel for Heathrow ID holders for an introductory period.

Earlier and later journeys on route 442 ★

The timetable for bus route 442 had to be adjusted for 2021 due to the financial effects of Covid-19.

The early morning and late evening journeys on bus route 442 will be restored from 10 January 2022. Team Heathrow colleagues will be able to purchase the following discounted tickets:

- LHR Commuter Monthly - £40
- 10-trip (must start or finish at T5) - £15

See www.carlonelimited.co.uk/442 for times.



South and South West ★

Service	Locations	Discounts available
Carlone 442	Staines, Ashford Hospital, Stanwell, Stanwell Moor	From 10 January 2022, Heathrow ID holders can purchase a Heathrow Commuter Monthly ticket for £40 and a 10-trip ticket for £15.
First Berkshire 8	Englefield Green, Egham, Staines	10-trip Berkshire Zone m-Ticket for £25. Berkshire Zone monthly m-Ticket for £70.90. You can sign up for cheaper discount tickets via direct debit on the Commuter Travel Club using the unique code H3ATHROWCTC21 at www.firstbus.co.uk/berkshire-thames-valley/ctc
First Berkshire RA2	Guildford, Woking	4-week ticket on the First Bus App. Unlimited travel on both RA1 and RA2 for £120.
Diamond 555	Walton-on-Thames, Shepperton, Sunbury, Ashford, Stanwell	£1.20 single and £2.00 day return for journeys within the Heathrow area. The 12 and 16-journey tickets on the Hallmark Bus App will be replaced on 10 January 2022 with a 10-journey ticket for £30. All tickets must be used within 1 month of the first activation.
Hotel Hoppa H2A-H2D, H5A-H5D	Various hotels around Heathrow	Team Heathrow staff can purchase a new £1.20 single or £2 day return ticket from the driver of any Hotel Hoppa service. Valid Heathrow ID required. See www.hotelhoppa.co.uk for timetables.
Reading Buses 703	Bracknell, Ascot	SimplyNetwork tickets available on the Green Line app – 1 day for £7, 7 consecutive days for £23, Any 5 days for £22, 30 days for £80.

High Wycombe Park & Ride ●

A new £1000 annual season ticket is available for use by Team Heathrow colleagues on the Airline coach service between the park & ride facility at Handy Cross (next to junction 4 of the M40) and Heathrow. The ticket can also be used on Carousel Buses at no additional cost.

To purchase the ticket, visit www.theairlineoxford.co.uk/heathrow and scroll down to "The airline fares" and click on "Discounts for Heathrow Staff". The pass is issued on a smartcard, so please allow time for postage.

Car parking is free for up to 96 hours. Remember to ask the driver for a car park voucher when boarding the coach at High Wycombe.

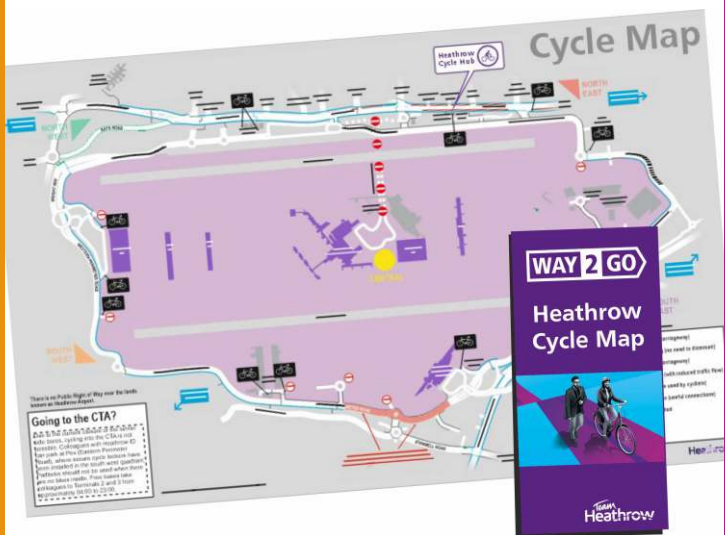


West and North West ●

Service	Locations	Discounts available
First Berkshire 4, 7, 8	Maidenhead, Taplow, Cippenham, Britwell, Slough, Langley	10-trip Berkshire Zone m-Ticket for £25. Berkshire Zone monthly m-Ticket for £70.90. You can sign up for cheaper discount tickets via direct debit on the Commuter Travel Club using the unique code H3ATHROWCTC21 at www.firstbus.co.uk/berkshire-thames-valley/ctc
First Berkshire RA1	Reading, Maidenhead	4-week ticket on the First Bus App. Unlimited travel on both RA1 and RA2 for £120. 10 single tickets for £140 also available on the App.
Hotel Hoppa H2A-H2D, H5A-H5D	Various hotels around Heathrow	Team Heathrow staff can purchase a new £1.20 single or £2 day return ticket from the driver of any Hotel Hoppa service. Valid Heathrow ID required. See www.hotelhoppa.co.uk
Oxford Bus Company The Airline X70, X80	Oxford, Lewknor Turn, High Wycombe	A 12-Trip Heathrow Colleague Carnet is available on the Oxford Bus App for £90 (from Oxford) and £70 (from High Wycombe). A 52-weeks ticket is available on 'The Key' smartcard for £1650 (from Oxford) or £1000 (from High Wycombe). See www.theairlineoxford.co.uk/heathrow The Carousel Buses App has Zone A/B/C + Heathrow tickets, giving unlimited bus travel and coaches between Handy Cross and Heathrow for just £9 per day, £40 for any 5 days, £35 for 1 week and £99 for 1 month.
Reading Buses 703	Windsor, Slough, Langley, Colnbrook	Team Heathrow staff can purchase a 28 day Slough & Windsor ticket for half price at £31 on the Green Line 702 App. There is also a Slough & Windsor daysaver5 for use on route 703 for £18 on the Green Line and Thames Valley Buses apps.

Heathrow Cycle Map

Edition 1 of the new Heathrow Cycle Map is now available to download on the Airport Community App and at www.heathrow.com/commuter



Heathrow Cycle Hub

Team Heathrow colleagues receive a very special welcome at the Heathrow Cycle Hub, including:

- Free bike servicing (worth up to £50)*
- 10% discount on all shop purchases
- 50% discount on the Winter Cycling Package*

Next to The Academy on Newall Road, TW6 2AP
020 8990 9720 or email info@runwaycycling.com

Opening hours

Monday to Friday: 08:00-18:00 (-20:00 Thursday)

Saturday: 10:00-14:00, Sunday/holidays: Closed

*terms and conditions apply



TRY A NEW

WAY 2 GO

#3 ACTIVE TRAVEL

Enjoy huge discounts on bikes, servicing and cycle gear



#2 PUBLIC TRANSPORT

Relax and let somebody else do the driving



#1 CAR SHARE

Join our community and save £1,000 a year on average



heathrow.com/commuter

Team
Heathrow

UPDATES AVAILABLE AT

[heathrow.com/commuter](https://www.heathrow.com/commuter)

OR

Airport Community App



SIGN UP TO OUR
WAY 2 GO NEWSLETTER
AND RECEIVE
UPDATES BY EMAIL

You can also email questions to
commuter@heathrow.com

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