

Member Benefits

Sales	10% off	Information	Free
Servicing	Free Labour	Training	Free

To take advantage of the benefits offered through the Heathrow Cycle Hub, employees must be a registered member.

The Heathrow Cycle Hub reserves the right to suspend or decline access to these benefits at any time.

Terms of Use

Sales

Only members of the Heathrow Cycle Hub are entitled to 10% discount on purchases.

Customers will be asked to show their membership card before the discount is applied.

Drop off and collection

Bikes must be booked in for a service and dropped off at the time agreed. Any bikes brought in without a booking or after the agreed time are not guaranteed same day servicing and may be turned away.

After purchase or servicing, all bikes must be collected on the date agreed between the Heathrow Cycle Hub and the customer.

Any bike not collected on the agreed date may be subject to a storage charge of £20 per day.

Servicing

Free labour on bike services is reserved for members of the Heathrow Cycle Hub only.

Members can register up to three bikes to their membership and only these bikes will be eligible for free labour.

Requests to add or exchange a bike on your membership must be made to Heathrow Commuter prior to booking a service.

All bikes registered must display the membership tag with its unique reference number.

Any bike parts purchased elsewhere and brought in for fitting will be subject to a labour charge.