

FAQs – ANPR Speed Cameras in Colleague Car Parks

Frequently Asked Questions for Colleague Parking Safety Initiative
(Updated 24 October 2025)

1. What is the purpose of the speed camera project?

The project aims to improve safety in colleague parking areas by monitoring and reducing vehicle speeds. Speeding puts both pedestrians and other drivers at risk, and this initiative is designed to promote safe and considerate driving behaviour.

2. Where are the speed cameras installed?

Cameras are positioned at high traffic areas within colleague car parks used by Heathrow and Team Heathrow colleagues. All locations will have clear signage at the entry, informing colleagues about the speed monitoring in place.

3. How are speeding incidents recorded?

The speed cameras will automatically detect registered vehicles that exceed the set speed limit as displayed in the car park. The cameras use ANPR to log vehicle number plates, speed, date and time stamp.

4. What happens if I'm caught speeding?

If your vehicle is recorded exceeding the speed limit:

- A report will be logged internally.
- You will receive a formal warning letter with the attached notice via email.
- If you receive **three warnings within a 12-month rolling period, your car park access will be suspended for six months**, in line with the car park T&Cs.
- For Heathrow colleagues, you're reminded that a serious breach of a Health and Safety Standard, for example dangerous driving/excessive

speeding causing injury or damage, is considered gross misconduct under the [Disciplinary Policy](#). This may result in disciplinary action or a permanent car park ban or both.

5. Who can I contact with questions or feedback?

Please contact colleagueparking@heathrow.com

6. What is the appeal process?

If you believe a speeding notice has been issued in error, you may submit an appeal within 14 calendar days of receiving the notice. Please email colleagueparking@heathrow.com with the subject line *Speed Monitoring Appeal*, including your name, vehicle registration, and any supporting evidence. Your case will be reviewed, and you will be notified of the outcome.

7. Why is there a delay in speed cameras going live at the Compass Centre?

We are in the process of updating the car park registration list for the Compass Centre. Once this is completed, we will switch on the speed cameras in the Compass Centre car park, which we anticipate will be in January.

8. Will this be recorded with the DVLA?

This will not be recorded with the DVLA and there will be no financial penalties or points on your licence.

9. What happens if I car share and the driver is caught speeding?

There will be no action taken against you as a passenger in the car. However, we would encourage you to remind the driver of the speed limits and their safety responsibilities.

10. Does this apply to liveried vehicles?

Yes, it applies to drivers of pool cars. Relevant warnings will be sent to you as the driver.