

Safety PIN

Practice Information
Newsletter

Highlighting airside safety matters to keep Heathrow safe.

Issue 1 – November 2012



Welcome to the first edition of Safety PIN. I'm Katie Norton and I recently became Head of Safety for Airside at Heathrow.

I hope you will find this newsletter helpful as we increase the focus on safety airside. If you have any feedback or ideas for future editions please use the contact details on the back page.

Thank you for your efforts to ensure passengers, colleagues and ourselves are kept safe – safety matters at Heathrow.

If you have any questions or would like more information, please contact:

Katie Norton at
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Next issue: December 2012.

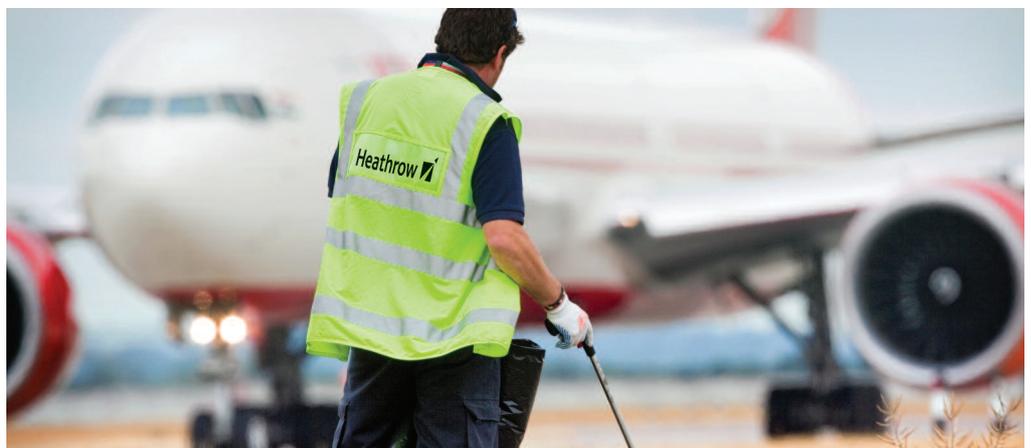


Flying FOD

Serious injury escaped and major damage avoided but three lessons learned.

During the front hold loading operation a baggage scanner (see picture) was placed by the engine inlet and left there. During engine start-up it was thrown clear but struck a tug. There are three lessons to learn from this:

1. Never place any loose item on or near an engine in-let
2. Check the engines for loose items before start-up
3. Be aware of engine hazard: jet blasts or object ejection and personal safety – suction and blast.



We're Heathrow Safe.
And proud of it.

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Making every journey better.

Statistic Summary – October 2012

We have over 22,000 licensed drivers airside who mostly drive with care and follow the 'road rules' – but here's the statistics we need your help to reduce.

- 2 Runway incursions so far this year
- 52 Drivers given points
- 0 Drivers given three month driving ban

- 11 Drivers caught using mobile phones
- 4 Drivers given points for not wearing a seat belt
- 3 Aircraft damaged

Toe the line



Double white lines in the centre of the road really do mean no overtaking – even if you're in a hurry.

With over 22,000 licensed airside road users we're as busy as a small town. The road rules apply just as much airside as on any public road. To make sure accidents don't happen and that all road users are safe, follow the rules of the road.

Lessons from elsewhere

A cabin crew member fell from B737 in Gothenburg while attempting to close a cabin door without steps in place.

- ⚠ Unless specialist nets are fitted, no cabin door is allowed to be open without ground equipment is in position.



For more details visit
➔ www.heathrowairport.com/airside

And finally...

There was some confusion recently when a call to 222 reported a 'rocket launcher' had hit an aircraft. The correct term for this equipment is 'belt loader'.

- ⚠ Please make sure that correct terms are used when reporting incidents!

Check that FEGP!



- ⚠ Always carry out a visual check of the condition of the cable before touching it. If the condition is in doubt ask engineers to check it out.



Information from this publication may be quoted for safety communications. Feedback or suggestions for future articles can be made to the editor:

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