



Welcome to this year's Christmas edition of Safety PIN.



As we reach the end of the year we all start to think about what resolutions we will make for 2014. I would ask that you consider what *you* can do to make a difference to improve safety at Heathrow.

What can you commit to in 2014 that will enable us all to improve safety?

You could promise to always wear a seatbelt, not to speed, report all incidents and near hits, and make interventions when you see something that doesn't look or feel right.

Whatever promises you make, I hope you have a happy and safe Christmas and New Year.

Ruth Gallagher, Head of Airside Safety & Assurance

If you have any questions or would like more information, please contact:

Emmeline Kingsford at airside_safety@heathrow.com

Next issue: Feb 2014.

Keep your distance!

Since our last edition we have observed an increasing number of ramp staff approaching aircraft whilst the anti-collision lights (anti-colls) are still on.

Flashing anti-colls show that the engines are still running and are normally found near the centre of the fuselage, one on the top as shown in the picture, and one at the bottom.

Refer to your company's procedures for details on when it is safe to approach an aircraft, but if in doubt, *do not approach whilst the anti-colls are flashing.*



Incident Reporting

Remember to report all incidents to **222** if calling from an internal phone, or **0208 759 1212** if calling from an external phone or mobile.

Why not save that number into your mobile now?

Statistic Summary – November 2013

We have over 17,000 licensed drivers airside who mostly drive with care and follow the 'road rules' – but here are the statistics for November that we need your help to reduce:

96 Tickets given for parking offences

2 Drivers that failed to give way to aircraft

4 Drivers with insecure loads

7 Drivers given points for speeding

7 Drivers given points for driving without due care

2 Drivers driving whilst on their mobile phone



Watch those handrails

We've had a couple of incidents recently where hand rails on equipment have damaged aircraft because they have not been stowed prior to moving the equipment.

- *If your equipment allows you to, always remember to stow handrails to ensure that they do not damage aircraft when moving around a stand*

Caution!

Dollies don't come fitted with brake lights.

We've had a number of incidents this year where drivers have accidentally collided with a dolly train in front, because they did not realise in time that it had stopped.

Ensure this doesn't happen to you, by:

- leaving plenty of room between you and the dolly in front, particularly in icy conditions, and
- paying close attention to its movements so that you can brake safely when it comes to a stop.



A very Merry Christmas and a Happy New Year from the Airside Safety & Assurance Team!

Material in Safety PIN may be freely quoted for safety communications. Feedback or suggestions for future articles can be made to the editor: Emmeline Kingsford at airside_safety@heathrow.com

Heathrow Safe. It starts with all of us. **Heathrow**
Making every journey better