

Safety PIN

Practice Information
Newsletter

Highlighting airside safety matters to keep Heathrow safe.

Issue 9 Feb 2014

Editorial

Why is behaviour so important?

Unsafe behaviours cause accidents. A person may repeat an unsafe behaviour 1,000 times and not be hurt, but eventually an injury will occur as a result of the unsafe behaviour.

All of us have a responsibility to intervene when we see someone acting unsafely. Nobody is going to argue if you're trying to protect another person from harm.

So speak up, take ownership and don't pass up the opportunity to prevent an incident.

Sometimes it only takes one decision to change a person's life!

Ruth Gallagher, Head of Airside Safety & Assurance for HAL

If you have any questions or would like more information, please contact:

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Next issue: Apr 2014.

Think you're a good driver?

How much room do you leave between you and the car in front?

Every month we see incidents airside which could have been prevented if the driver had pulled back from the vehicle in front. This is even more critical in wet weather, when braking distances increase.

Always allow enough distance ahead to stop safely. For guidance, if travelling at 20mph in dry conditions, you should allow 3 car lengths.



News from Abroad

A fight attendant fell out of an aircraft in Dubai when it was struck by a catering truck during its turnaround process.

The truck reportedly hit the aircraft so hard that it turned by 3 metres. The attendant ended up in hospital with serious injuries.

- *Take care when positioning vehicles during the turnaround process. Ensure your company's procedures are followed regarding open aircraft doors.*

Heathrow Safe. It starts with all of us.

Heathrow
Making every journey better

Statistic Summary – January 2014

We have over 17,000 licensed drivers airside who mostly drive with care and follow the 'road rules' – but here are the statistics for January that we need your help to reduce:

31 Drivers not wearing seatbelts

6 Drivers given points for speeding

3 Drivers who failed to comply with road signs

23 Drivers given points for driving carelessly

5 Drivers with insecure loads

3 Drivers who failed to give way to aircraft



Secure or sacrifice!

The high winds we've experienced at Heathrow this winter have been a contributory factor in a number of incidents airside. They have been strong enough to move bins and equipment that has not been secured properly. More strong winds could be on their way, so please:

- *Always ensure you secure bins and equipment properly to prevent them moving in high winds*

Be safe, be seen

Remember to wear appropriate PPE on ramp areas. A high-visibility tabard and protective footwear are *always* required, and head, hand and eye protection may be necessary too.



What have **you** done today to keep others safe?

It's everyone's responsibility to challenge unsafe behaviours and keep one another safe. We're eager to hear what you have been doing to ensure the safety of yourself and others. Write in to airside_safety@heathrow.com with your examples. The most innovative example will win a prize.

Material in Safety PIN may be freely quoted for safety communications. Feedback or suggestions for future articles can be made to the editor: Emmeline Kingsford at airside_safety@heathrow.com