

12th October 2026

ASGrOps_SA_089

V1.0

Safety Alert

Vehicle safety recall

1. Introduction

This Safety Alert has been issued following an incident away from Heathrow Airport involving a Volkswagen ID. Buzz that caught fire while connected to a rapid charger.

The cause of the incident has not been confirmed. However, certain Volkswagen ID. Buzz vehicles have been subject to manufacturer safety recalls relating to battery systems and the potential risk of thermal incidents. At the time of publication, it has not been established whether the vehicle involved was subject to an applicable recall or whether any required rectification work had been completed.

Heathrow Airport records indicate that vehicles of the same model type and model year are currently operating on the airfield. This Safety Alert therefore reminds operators of their responsibility to identify manufacturer safety recalls affecting their fleets and ensure that all required corrective actions are completed within the prescribed timescales.

Operators should review their fleet records, verify the recall status of affected vehicles with the manufacturer, and maintain evidence that all recall actions have been completed.

The intention of this Safety Alert is not to discourage the use of electric vehicles on the airfield, but to reinforce the importance of effective fleet management, manufacturer recall compliance, and the continued safe operation of vehicles operating at Heathrow.

2. Safety Considerations

- Check vehicles within fleets for any outstanding manufacturer safety recalls using the [GOV.UK vehicle recall checker](#).
- Ensure any outstanding manufacturer safety recalls are reviewed and addressed promptly in accordance with manufacturer instructions.
- Where recalls include interim mitigations or operating restrictions, ensure these are implemented until the corrective action has been completed.
- Ensure appropriate fleet management arrangements are in place to monitor manufacturer and DVSA safety recall notifications and maintain records of completed recall actions.
- In the event of an emergency, call 222 (Heathrow landline) or 0208 759 1212 (mobile).

Any questions regarding this Safety Alert should be addressed to AirsideInvestigations@heathrow.com.

Additional information, Operational Safety Instructions (OSIs) and Operational Advice Notices (OANs) can be found at heathrow.com/airside/useful-publications.

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