

11th April 2024

ASGrOps_SA_066

V1.0

Safety Alert

Aircraft Ground Collision

1. Introduction

The purpose of this Safety Alert is to highlight an incident on 6th April in which two aircraft collided during a push back incident in Terminal 3.

A Boeing 787 was being pushed back from stand 323 into taxiway Golf using a 'dog-leg' manoeuvre, when the port-side wingtip collided with the starboard horizontal stabiliser of an Airbus A350 parked on the adjacent stand.

An investigation has been initiated to determine full causation and identify lesson learnings.



2. Safety Considerations

- If you are unsure about the safety of the pushback, then stop immediately and re-assess. Contact ATC if required.
- The use of wing-walkers should be considered for pushbacks or where the visibility of the tug driver may be obscured due to the nature of the manoeuvre.
- Headset operators should be positioned in such a manner that they are able to provide additional observation of any potential risks.
- Company processes, policies and training should be followed at all times.
- Hatched areas should always be clear of vehicles and equipment so as not to impede safe operations.

Enquiries

Any questions regarding this Safety Alert should be addressed to airside_safety@heathrow.com

Additional information, Operational Safety Instructions (OSIs) and Operational Advice Notices (OANs) can be found at [heathrow.com/airside/useful-publications](https://www.heathrow.com/airside/useful-publications)

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