

 Ground Operations

## Safety Alert

### Head Injuries

23<sup>rd</sup> March 2023

ASGrOps\_SA\_050

V1.0

#### 1. Introduction

The purpose of this safety alert is to highlight the risks and hazards surrounding head injuries on Airport. We have seen a recent increase in the number of head injuries being sustained by colleagues working on the ramp. These have been in various locations, but most pertain to the areas surrounding aircraft holds and loading/unloading. Colleagues are reminded to focus on the hydraulic arms of aircraft doors, appropriately securing ULD lids during strong winds, and being mindful of the space constraints within an aircraft hold.

#### 2. Safety Considerations

- Maintain situational awareness of the risks and hazards present on the ramp.
- Ensure ULD lids are restrained according to the manufacturer's guidance and company operating procedures at all times, especially during inclement weather.
- Keep sight of aircraft hold doors and the hazards of working around the door mechanisms.
- Use appropriate, company issued, PPE for the task at hand (i.e., bump caps, hats, head protection).
- Report any unsafe acts and/or conditions through your company reporting systems, or through the Airport Community App.

#### 3. Enquiries

Any questions regarding this Safety Alert should be addressed to the Heathrow Airside Standards and Assurance Team at [airside\\_safety@heathrow.com](mailto:airside_safety@heathrow.com)

Additional information, Operational Safety Instructions (OSIs) and Operational Advice Notices (OANs) can be found at [heathrow.com/airside/useful-publications](https://www.heathrow.com/airside/useful-publications)





**Reference: ASGrOps\_SA\_50**

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