



Roads, Vehicles & Equipment

Safety Alert

Lifter Lowered onto Ramp Agent's Foot

23 January 2023

ASGrOps_SA_046

V1.0

1. Introduction

On 20th January, a ramp agent was checking cargo pallets that were positioned on a ULD elevator to ensure they matched the load sheet. They had positioned their foot underneath the lifter bed, and when they asked for the bed to be lowered, it lowered onto his foot. This has resulted in a suspected broken toe. The individual was wearing company-issued safety boots with a reinforced toe cap at the time of the incident, which mitigated against more serious injury.

2. Safety Considerations

- Remain clear of hazard and 'no-go' areas on equipment
- Always wear company issued Personal Protective Equipment
- Always maintain situational awareness and be aware of where you are positioned around equipment
- Follow your company's procedure for safe movement of loads
- Report close calls and unsafe acts via your company's reporting channels and through the Airport Community App

Enquiries

Any questions regarding this Safety Alert should be addressed to airside_safety@heathrow.com

Additional information, Operational Safety Instructions (OSIs) and Operational Advice Notices (OANs) can be found at [heathrow.com/airside/useful-publications](https://www.heathrow.com/airside/useful-publications)

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