



Roads, Vehicles & Equipment

Safety Alert

Ramp Agent Fell from Belt Loader

22 December 2022

ASGrOps_SA_043

V1.0

1. Introduction

On the 21st December a ramp agent attempted to leave an aircraft hold via a belt loader by climbing down the side of the equipment at the top of the raised boom as opposed to walking down the conveyor belt. The ramp agent subsequently lost their grip and fell to the ground, striking their shoulder on the concrete.

The ramp agent was conveyed to hospital and suffered minor injuries as a result of their fall.

2. Safety Considerations

- What is your company's process for accessing aircraft holds where a belt loader is being used? Do you know it and do you follow it?
- Challenge unsafe behaviours in others and encourage colleagues to follow prescribed processes
- Report close calls and unsafe acts via your company's reporting channels

Enquiries

Any questions regarding this Safety Alert should be addressed to airside_safety@heathrow.com

Additional information, Operational Safety Instructions (OSIs) and Operational Advice Notices (OANs) can be found at [heathrow.com/airside/useful-publications](https://www.heathrow.com/airside/useful-publications)

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