



Ground Handling Behaviours – The Use of a Banksman

5th March 2021

ASGrOps_SA_030

V1.0



Introduction

In the last few months, Heathrow has seen a rise in incidences in which driving behaviours related to manoeuvring without a banksman have contributed to both road traffic collisions and aircraft damage incidents. The purpose of this safety alert is to remind the ground handling and colleagues driving on the ramp of their requirements regarding this, in order to reduce the risk of further occurrences.

Responsibilities whilst reversing on/off an aircraft stand:

1. When an aircraft is present, drivers must only reverse onto/off an aircraft stand if they have 360 degree vision or the presence of a trained banksman/reversing camera
2. If you are under any hesitation as to whether you have 360 degree vision, please do not risk making a manoeuvre. Stop your manoeuvre and enlist a banksman to assist you.
3. A failure to enlist a banksman is a pointable offence under the AOT scheme and is closely monitored and enforced by Airside Operations

Enquiries

Any questions regarding this Safety Alert should be addressed to the Heathrow Airside Standards and Assurance Team at airside_safety@heathrow.com

Additional information, Operational Safety Instructions (OSIs) and Operational Advice Notices (OANs) can be found at [heathrow.com/airside/useful-publications](https://www.heathrow.com/airside/useful-publications)

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