

20 July 2026

ASGrOps_SA_087

V1.0

Safety Alert

Vehicle Pedestrian Safety

• Introduction

The purpose of this Safety Alert is to highlight a significant near miss involving a vehicle and pedestrian, after the vehicle failed to stop at a stop sign. While the injury on this occasion was minor, the incident had the potential to result in a much more serious injury.

This Safety Alert reinforces the importance of driver vigilance, adherence to airside driving and pedestrian rules, and compliance with all stop signs and traffic controls to help protect everyone operating and working airside.



• Driver Actions

- Drivers must remain vigilant for pedestrians crossing or preparing to cross the road
- Drivers must comply with all airside road markings, signs and traffic controls
- When approaching a pedestrian crossing, look for pedestrians waiting to cross and be prepared to slow down or stop.
- Drivers must give way to pedestrians waiting to cross at “full” or “basic” pedestrian crossings.
- Allow additional time for stopping in wet, icy, or otherwise reduced-grip conditions.
- Be aware of pedestrians approaching from the side of the crossing.
- Any faults or concerns regarding the safe operation of a vehicle must be reported immediately to prevent defective vehicles from being used in operations.

• Pedestrian Actions

- Pedestrians must use designated crossings wherever they are provided
- Pedestrians must stop and check for oncoming vehicles at crossings, ensuring they have come to a stop before starting to cross
- Pedestrians must cross in between the studs, and not at the side or zig-zag lines of crossings.

Any questions regarding this Safety Alert should be directed to AirsideInvestigations@heathrow.com.

Additional information, Operational Safety Instructions (OSIs) and Operational Advice Notices (OANs) can be found at heathrow.com/airside/useful-publications



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