

# Operational Advice Notice

## Security Programme - Control Post 19 – Closure 8<sup>th</sup> August 2024 – May 2025

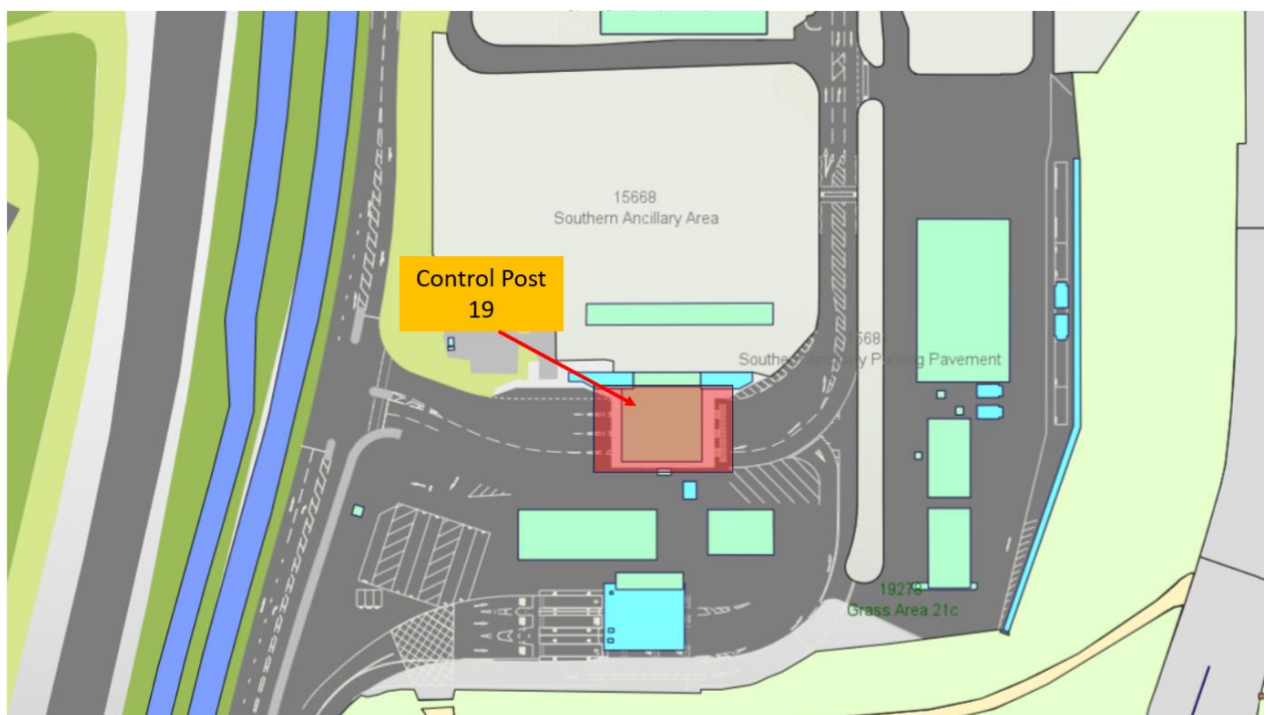
28<sup>th</sup> August 2024

ASWorks\_OAN\_297

Version 3.0

It is the responsibility of all employers to ensure that relevant OANs are brought to the attention of their staff. However, individuals remain responsible for their own actions and those who are in any doubt should consult their Supervisor or Manager.

**This is an updated version. Red bars have been added at the side of the document to draw the reader's attention to where changes have been made.**



### 1. Overview

Introduced by the Department for Transport in 2019, the Security Programme is underpinned by smarter bag and body scanning technology that will deliver enhanced threat detection and a smoother Security experience for customers. The Programme changes impact both Terminal and Campus search areas and will also modernise the working environment for thousands of front-line colleagues over the coming years.

### 2. Closure Overview

Control Post 19 will fully close for the main works between the dates of **8<sup>th</sup> August 2024 and May 2025**. Specifics are listed on the following page; please pay particular attention to the detail listed within.



### 3. Closure Dates and Times

From **0400hrs on the 5<sup>th</sup> August to 0400hrs on the 8<sup>th</sup> August 2024**, there will be a soft closure of Control Post 19. Specific users have been contacted to trial their diversions to Control Post 18 (*time critical vehicles – please see point 12 in this OAN*), Control Post 24, Control Post 14 (smaller vehicles) and Control Post 8 (for all HAL vehicles unless on the time critical list).

4. From **0400hrs on the 8<sup>th</sup> August 2024 until May 2025** Control Post 19 **Entry lanes** will be closed. Please speak to your manager as to which Control Post you should be diverting to and when.
5. From **0400hrs on the 8<sup>th</sup> August 2024 until May 2025** Control Post 19 **Exit lane** (Control Post 19B) will be closed. **Please see ASWorks\_OAN\_302 which contains further details on the diversion plan for the exit lane relating to management of traffic.**

### 6. Emergency Access

**From the 28th August 2024 from 0400hrs, access for Emergency vehicles will stop at Control Post 19B and access will be granted through the Control Post 20 exit lane from Rendezvous Point West (RVP West). A traffic light system will be in place to ensure safe entry for emergency vehicles. For more information, please see ASWorks\_OAN\_302.**

7. Control Post 19 will be closed to pedestrians throughout the work.

### 8. Where should I go?

The project has already reached out to some users to advise regarding which control post to use (including some Control Post 18 users). If you have received this communication, please ensure that you have shared this information with your staff and are following the instructions.

For those who have not yet received communication please follow the instructions below and share with relevant colleagues.

If your vehicles normally use Control Post 19, but your organisation has not been communicated with directly prior to the works starting, then your vehicles should use Control Posts 24/24A or Control Post 14.

- Team Heathrow vehicles should divert to Control Post 24/24a or Control Post 14.
- Heathrow liveried vehicles should divert to Control Post 8 unless on the time critical list.

*Any Key messages or updates following this OAN can be found via the Airport Community App.*

**Maps are available in Control Posts to aid drivers in using either CP14 or the**



exit route when CP19B is closed. A map has been added to the end of this OAN.

**Alternative routes may mean road users will use an airside uncontrolled taxiway crossing. Users are reminded to familiarise themselves with the rules and restrictions of use of uncontrolled taxiway crossings.**

A reminder to all stakeholders, during the planned Cargo Tunnel closure from **2100hrs to 0500hrs** every night, they must follow the diversion instructions as stated on **OAN 070 Cargo Tunnel Refurbishment Works**.

### 9. Escalation

In the event of an emergency, normal escalation procedures apply. Please call **222** from a Heathrow landline or **0208 759 1212** from an external line.

### 10. Enquiries

Campus Security Programme Delivery Project Manager – [joe.quinn@heathrow.com](mailto:joe.quinn@heathrow.com)

Campus Security Operations – Alpha 1 - [CSOM@heathrow.com](mailto:CSOM@heathrow.com)

Landside Operations – Lima 1 - [Lima1@heathrow.com](mailto:Lima1@heathrow.com)

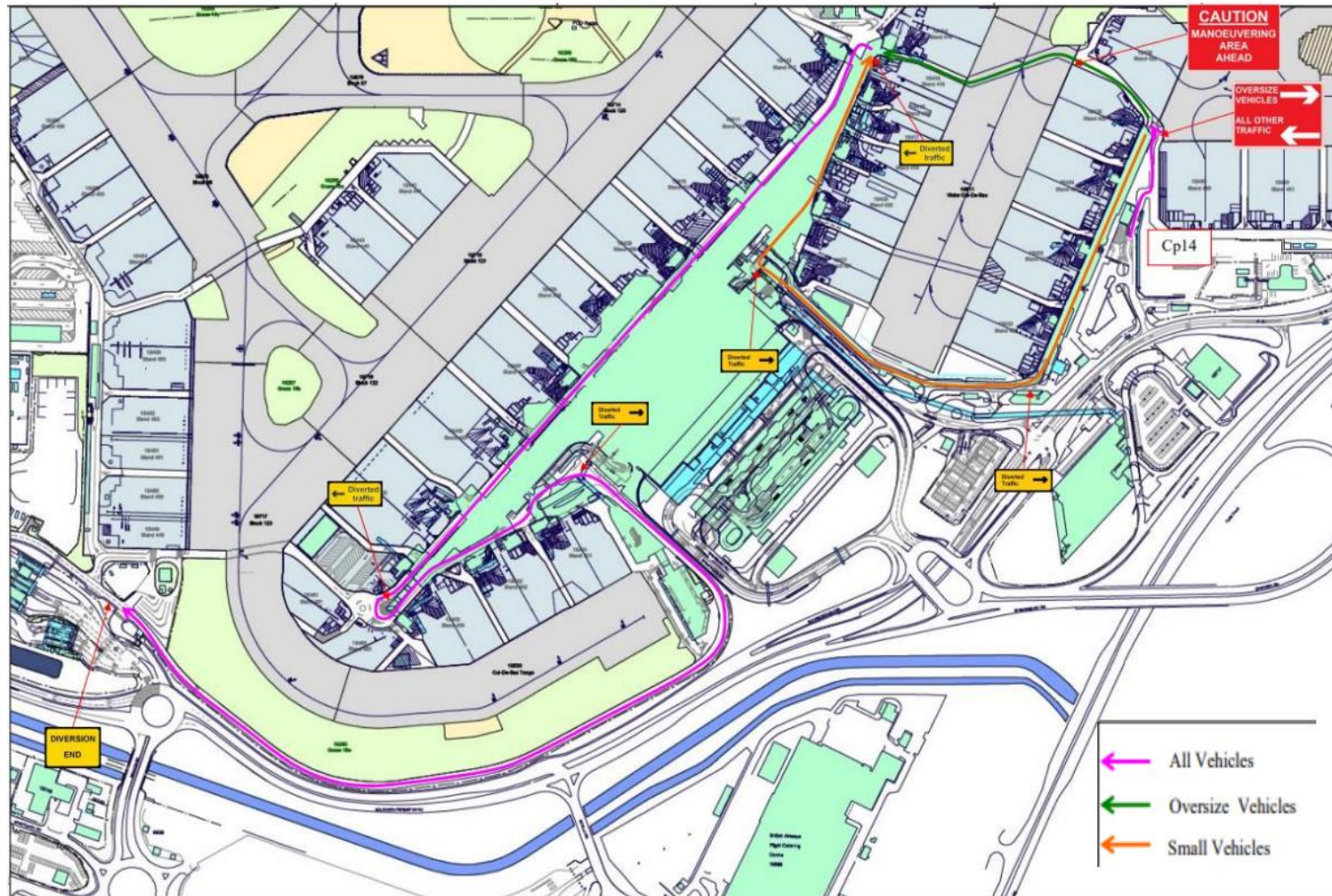
Airside Operations - [fanial.zeresenai@heathrow.com](mailto:fanial.zeresenai@heathrow.com)

Operational Readiness Lead - [Mark.Dunn@heathrow.com](mailto:Mark.Dunn@heathrow.com)



### 11. Diversion Map

#### Airside route from CP14 to CP24/Cargo Tunnel



## 12. List of Time Critical Users allowed to use CP18 during CP19 closure

CP18 Time Critical Users	
Do&Co (Catering vehicles)	BA Engineering – Aircraft
Menzies (Fuelling vehicles)	HAL T5 Engineering
DHL (Cleaning vehicles)	HAL Spec Systems Engineering
Wilson James	HAL IMT Responders
Care & Custody	HAL T5 BSM – Baggage Contingencies
CBRE	DHL (Baggage ITO) – Contingencies
TMS	ABC – Baggage Contingencies
OCS	HAL ASD – Operational Teams Only

**If you are not on the above list and have used Control Post 18, this will be monitored and escalated.**