

Operational Advice Notice

Terminal 2 Ultra Rapid Charging Station

26th June 2024

ASWorks_OAN_289

Version 1.0

It is the responsibility of all employers to ensure that relevant OANs are brought to the attention of their staff. However, individuals remain responsible for their own actions and those who are in any doubt should consult their Supervisor or Manager.

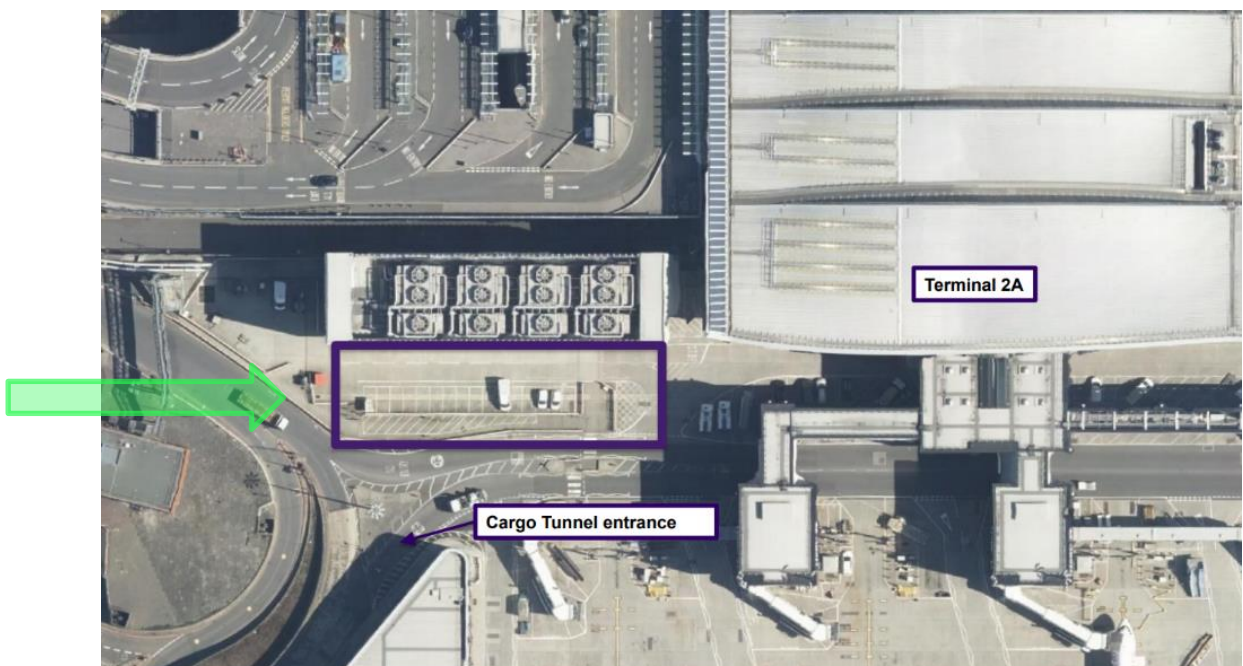
1. Introduction

This Operational Advice Notice has been written to give all airside users notice of the Terminal 2 Ultra Rapid charging station going live on **1st July 2024**. We will initially start the process with a soft launch.

Heathrow has already announced plans for an ultra-low emissions zone for airside vehicles from 2025 and Heathrow's goal by 2030 is for all airside vehicles to be zero emission or use biofuels. Heathrow wants to help the airside community to confidently make their transition to fully electric vehicle fleets by providing enough suitable infrastructure which the Terminal 2 Ultra Rapid charging station will help create.

2. Location

The charging station will be opposite the Energy Centre close to the entrance of the Cargo tunnel by stand 226.



3. Brief

There will be twelve ultra rapid charging bays available in this new charging station. These charging bays will be able to provide charging rate of up to 200kW. Vehicles can be charged up to 80% within 30 minutes depending on the vehicle type.

Available AC/DC charging connectors will be CCS2, AC Type 2, and CHAdeMO connectors which are compatible with most electric vehicles.

4. Access

Users will be required to have a RFID card to initiate charging. This can be requested by contacting **EV.charging@heathrow.com**. Please allow 10 days from receipt of application for this request to be processed.

Please remember: Any vehicles that already have a white RFID card issued for either the Compass Chargers or the Pier 7 Connector chargers will not need another one issued. You will just need your permissions changed on the back-office system.

5. Safety

Safety guidelines will be clearly visible on each charger.

Please follow this advice and take extra care whilst using these charging stations.

Please check charger status before starting a charge session. Do not use a charger or cable if you can see any visible signs of damage present. If you notice a fault or issue, stop using the charger and immediately contact the engineering helpdesk at oneeng@heathrow.com or call **0208 967 6555** or **655001** internally.

6. Emergency

In the case of a fire, please follow clear instructions on the charger and ensure you call emergency services on **222 (internal)** or **0208 759 1212 (external)** immediately to notify them.

7. Enquiries

Any questions regarding this notice should be directed to EV Charging team at EV.charging@heathrow.com.

