

Operational Advice Notice

BA Turnround Trial

It is the responsibility of all employers to ensure that relevant OANs are brought to the attention of their staff. However, individuals remain responsible for their own actions and those who are in any doubt should consult their Supervisor or Manager.

1. Introduction

The British Airways (BA) Turnround Trial will require three cameras to be installed on three stands in Terminal 5: Stands **503**, **518** and **543**. The function of these cameras during the trial will be to monitor BA aircraft turnrounds to enable subsequent analysis by BA to:

- Improve efficiency and transparency of ground handling operations
- Improve safety and security of the apron
- Reduce pollutants from aircraft caused by inefficient ground ops
- Improve passenger and airline experience

These cameras will provide a real-time video feed of the aircraft turnround activities. One camera will be mounted on the lighting mast on the stand itself, and one on the lighting mast for the adjacent stand, in order to provide images of both starboard and port sides of the aircraft. The example below (Fig. 1) shows stand 503 with cameras on lighting mast of 503 and 502 to get full coverage of the aircraft. The third camera will be located inside the airbridge.

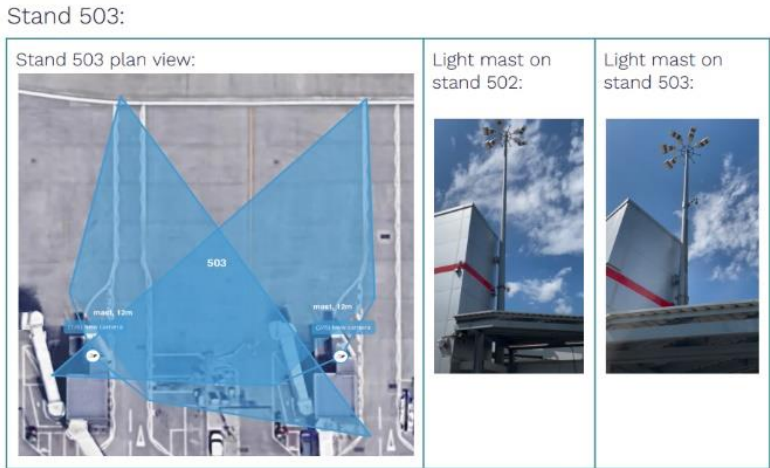


Figure 1: Stand 503 cameras on light masks plans



This trial is a BA led initiative and all data collected will be for BA analysis. Heathrow (HAL) will not be involved in the running of the trial but have an active role to play to make sure processes are being followed.

NB: All required General Data Protection Regulation (GDPR) and data privacy procedures have been implemented and will be followed by BA, and any personal identifiable information (PII) collected will be immediately obfuscated before it is saved into the system to minimise risk.

1.1 Timeline

Current plans are displayed below, please note these are subject to change.

Activity	Start	Finish
Installation of camera and commissioning	08/08/2022	26/08/2022
Calibration of stands and cameras	27/08/2022	12/12/2022
Turnround trial commences, and data collected	01/12/2022	08/06/2023

2. Parties Involved

All HAL airside operational teams, and BA Ground Handling teams (including 3rd party suppliers) should be made aware of this trial but are not required to change any process or procedure because of its implementation.

3. Enquiries

For any further information about the trial please use the below details.

BA – Will Rumsey will.rumsey@ba.com

HAL – Ben Salmon ben.salmon@heathrow.com

