



# Operational Advice Notice

## Terminal 3 Coaching Gate 24

### Change Of Purpose

3<sup>rd</sup> September 2025

ASGrOps\_OAN\_429

Version 1.0

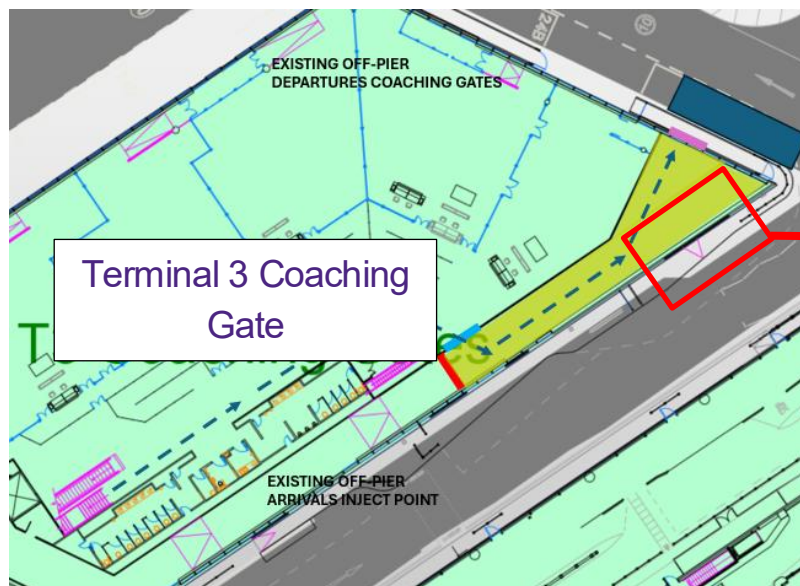
It is the responsibility of all employers to ensure that relevant OANs are brought to the attention of their staff. However, individuals remain responsible for their own actions and those who are in any doubt should consult their Supervisor or Manager.

#### 1. Introduction

Following the success of the One Stop Security trial that commenced in February 2025, there is now a dedicated pick up facility for passengers in Terminal 3. As a result of this, there is a change of purpose to part of the Terminal 3 remote coaching arrivals drop off at Gate 24.

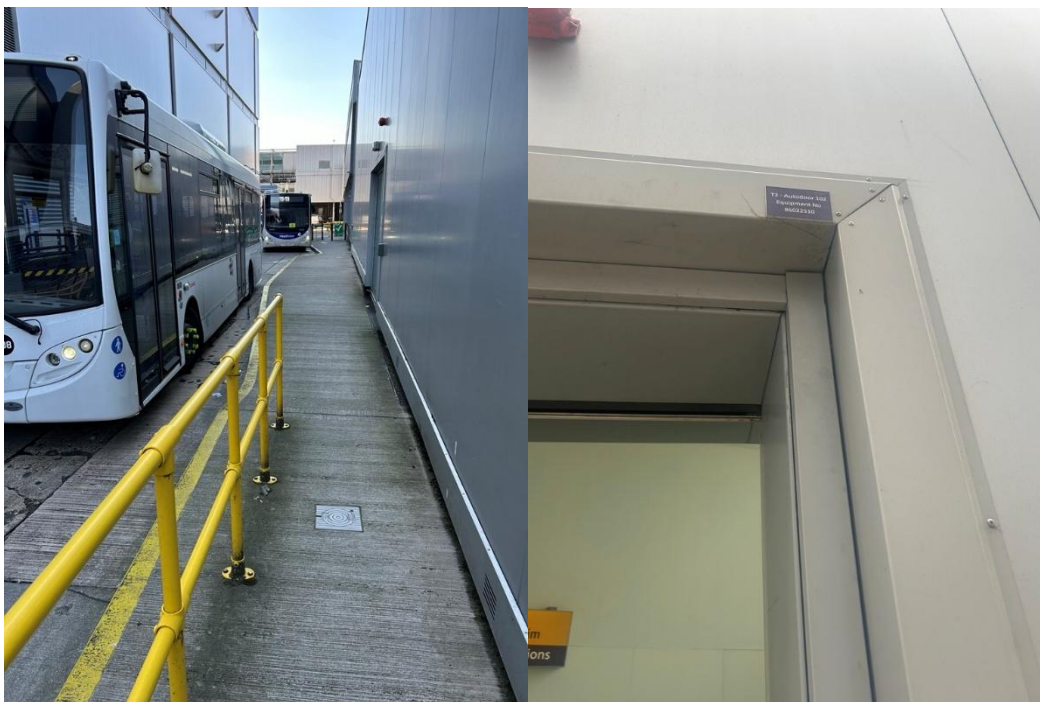
The last door of the Terminal 3 Coaching Gate, door no. 102 as indicated in the drawing below, will no longer be used for coached arrival passengers. **It is now designated solely for One Stop Security operations for departing passengers.**

All other doors remain unchanged and should be used for coached arrival passengers.



Door 102





## 2. Additional Information

Team Heathrow colleagues **must not** use this door as a route into or out of the terminal building between the hours of 0600 and 1530 while One Stop Security operations are active. The signage shown below has been placed on the door to reflect this.



## 3. Enquiries

Any questions regarding this notice should be directed to:

[Cathy.baxter@heathrow.com](mailto:Cathy.baxter@heathrow.com)

[Shanta.samuel@heathrow.com](mailto:Shanta.samuel@heathrow.com)

