



## Ground Operations

06<sup>th</sup> May 2020

ASGrOps\_OAN\_045

V 1.0

# Operational Advice Notice

## Temporary Change - Carriage of Liquids by Team Heathrow Colleagues and Air Crew

It is the responsibility of all employers to ensure that relevant OANs are brought to the attention of their staff. However, individuals remain responsible for their own actions and those who are in any doubt should consult their Supervisor or Manager.

### 1. Introduction

The purpose of this Operational Advice Notice is update colleagues who are required to work Airside on temporary change to liquids when coming airside and is in effect from the 6<sup>th</sup> May 2020.

### 2. Advice to Companies

The current Covid-19 pandemic has significantly impacted the food and drink provisions available in our Terminal and Airside Facilities. To support colleagues who are required to work Airside within the airport during this period, the following changes to regulation relating to the Carriage of Liquids through Security has been introduced.

**2.1** All Team Heathrow Colleagues will now be permitted to carry the following through Security;

**2.1.1** Food and Drink items under the following conditions:

**2.1.1.1** Food and Drink must be for personal use and for consumption during a shift

**2.1.1.2** No drinks will be permitted in containers exceeding 2 litres in quantity

**2.1.1.3** No items can be presented in a frozen state

**2.1.2** Anti-Bacterial Hand Sanitiser Solution in containers not exceeding 300ml.

All items must be removed from the bag prior to X Ray Screening and will be subject to additional Security Screening. This change applies to Team Heathrow Colleagues including Air Crew with all other regulations pertaining to the carriage of liquids remain unchanged.

These changes remain under review by the Department of Transport and may be removed at short notice.



### 3. Frequency asked questions:

	Question	Answer
1.	What type of food stuff does this change apply to?	This temporary regulation change lifts the restrictions which typically apply to foods such as humous, yoghurt, jelly and soup.
2.	Does my food and drink have to be screened by x-ray?	Yes. All items entering the CPSRA must be security screened.
3.	Can a colleague bring in a large quantity of liquid with a view to share with their team?	No, the regulation has been adapted to allow food/drinks for personal consumption only. Colleagues can bring in food and drink in quantities reasonable for the duration of their shift.
4.	Can I bring in items that I can consume over a number of days?	No. You only bring in items for your own personal consumption on that day.
5.	Does the food I bring in need to have a quantity specified on the packaging?	No, it can either be in retailer packaging or a secure container from home. The quantity should be for your personal consumption during your working shift.
6.	If I bring in drinks, does the packaging need to display the quantity/volume?	Most containers display this information; where this is not the case the Security Team will make a determination on whether it is permissible.
7.	Can I bring a 2-pint container of milk into the CPSRA?	Yes.
8.	How many pints are there in a litre?	There are 1.75 pints in a litre.
9.	Can I bring in drinks in more than one container?	Yes. Each individual container must not exceed 2 litres but is restricted to how much you would require for that shift.
10.	Can I decant my drink into a container that is marked with the volume?	Decanting on the lane is not allowed, but there is nothing stopping you decanting the items at home.
11.	Does the container need to be sealed?	The item should be securely sealed so that it can be screened without spilling.
12.	What if the drink is clearly not what is labelled on the container?	So long as the container is less than 2 litres in quantity and can be screened and tested, the drink will be permitted.
13.	Can I bring a cup of tea/coffee in a disposable cup?	No, as this would not be able to be screened safely and would risk of spillages, disposable cups of hot drinks will not be permitted.
14.	Can drinks be carried through in flasks?	Yes, but further screening may apply.
15.	Can food and drink be placed in the same tray as other items?	Any drinks or liquid foods would be required to be screened inside a separate tray with a foam insert, where available.
16.	Does this change in regulation apply to all areas or just the consolidated terminals?	This change applies to all Security Search Areas.

### 4. Enquires

Any questions regarding this Notice should be directed to the Airside Operations Standards Team at [airside@heathrow.com](mailto:airside@heathrow.com)

