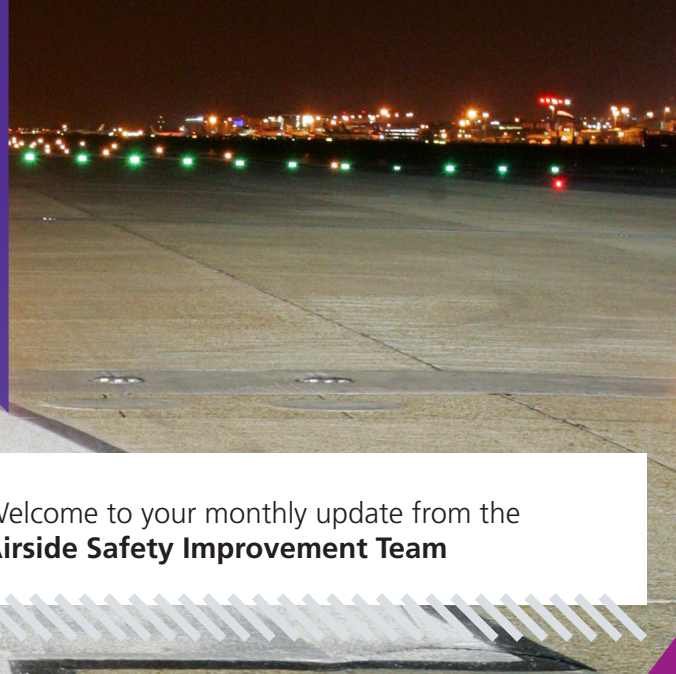


# Airside standard



# Hello

Welcome to your monthly update from the **Airside Safety Improvement Team**

## RTC Data



The above graph shows the amount of road traffic collisions that have taken place on the airfield in the past 12 months.

There have been 214 road traffic collisions so far, this year. 78 of these collisions have taken place on the airside road network. Please ensure you're sticking to the speed limit for the road you're using and leaving plenty of room between you and the vehicle in front of you.

We've seen a rise in collisions taking place on stands, so please ensure you have enough space to manoeuvre in and out of high traffics areas.

## Introduction to new team members



Hello everyone, I'm Deborah, and I've recently joined the Airside Safety Improvement Team. My journey in the aviation industry and at Heathrow Airport started in 2018, when I joined ASC Handling. I initially worked as Passenger Service Agent and later, in 2020, transitioned into the role of Health and Safety Officer. Throughout these years, I had the opportunity to build my experience in ramp safety and expand my knowledge in Health and Safety and Safety Management Systems. I'm excited to collaborate with all of you and actively contribute to making Heathrow a safer workplace.



Hello, my name is Laxshanthan or 'Lax', I am new to Heathrow and recently joined airside operations. I have come from an aviation background, as I previously worked at London City Airport. My previous roles include working as an Aircraft Turnaround Leader for Aircraft Operations and occasionally covering the position as Aircraft Operation Manager. I then moved into Aerodrome operations to work as an Aerodrome operations officer. This allowed me to gain experience and knowledge into handling ramp safety and the airside operations safety over the years.

## Safety week

A big thank you to all those who attended and presented at summer airside safety week. The weather was on our side, and we had over a thousand attendees across the week. This event is a great opportunity for the airside community to come together and promote key safety initiatives. We will soon be planning Winter Airside Safety Week 2023, so look out for further communication. Please get in contact if you wish to participate.



# PREVENT DROPPED ULDs

Over the past few months, there has been an increase in incidents involving dropped ULDs across the airfield. These incidents can have severe consequences, including personal injuries and damage to vehicles / infrastructure.

Please, always ensure you follow these simple steps when you use ULDs:

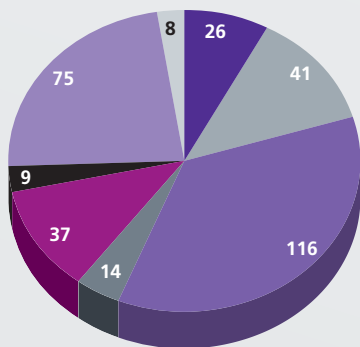
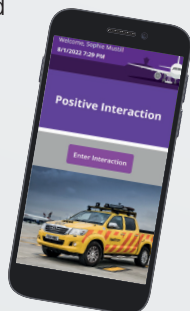
- Inspect dollies are in good working order before each use.
- Report and red-tag any defective equipment.
- Perform a 360° walk-around check to ensure all stops are UP. This also applies after you offload bags in baggage areas.
- Comply with road speed limit and reduce speed on uneven roads.
- When transferring ULDs / pallets from high loader platforms to dollies, please make sure dollies are aligned as closely possible to the equipment platform and stops on the outer side of the dollies are correctly applied to prevent loads from moving and fall off during the transfer.

## Positive interaction

A big thank you to our operational team for capturing 326 positive interactions in the month of May. It's key that positive safety behaviours are captured and encouraged.

In the month of May, there were 326 positive interactions reported by the compliance team. This is a record number of reports! There were 8 categories of positive interactions captured across the month, with good turnaround activity being the most frequent. Followed by wearing seatbelts and correct PPE worn.

### Positive interactions for May 2023

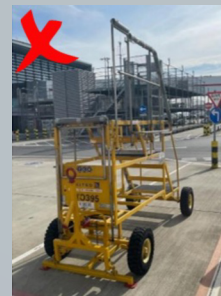


- Adhering to speed limits
- Correct PPE worn
- Good turnaround activity
- Hi-Viz fastened
- Positive attitude
- ULDs safely secured
- Wearing seatbelt
- Other

## Working at height

Key safety points when working at height:

- Inspect all working at height equipment prior to use to ensure the equipment is in good working condition.
- Follow reporting procedures if equipment is defective and take it out of use.
- Examine the height you will be working at, to see if you will need help.
- Ensure anyone working at height is supervised.
- Always wear the correct PPE before commencing work.
- Follow safety working procedures. Example: protective guardrails and barriers are up.



## April and May hotspots

Road Traffic Collision data from April and May 2023, has highlighted hotspot areas. Here are the top 3 hotspots:

- **T5 Ring Road B West (3 RTC)** – Please, ensure you remain vigilant and keep a safe distance from other vehicles whilst driving. High traffic volume when aircraft turnarounds take place.
- **T4 Tango Road (2 RTC)** – Please ensure you are aware of large oncoming vehicles, comply with road speed limits and park in designated spaces only.
- **T5 Ring Road C West (2 RTC)** – Please be aware of vehicles pulling out of interstand clearways. High traffic volumes when turnaround taking place.