

# Airside standard

# Hello

Welcome to your monthly update from the **Airside Safety Improvement Team**

## Safety 6 Focus – Always wear your seatbelt

**Did you know?** In a crash, you are twice as likely to die if you do not wear a seat belt. In 2017, 27% - over a quarter - of those who died in cars on the road in the UK were not wearing seat belts. Drivers and passengers aged 17-34 have the lowest seat belt-wearing rates, combined with the highest accident rate. People are less likely to use seat belts on short familiar journeys, putting them at risk in a crash.

**What is your responsibility on the airfield?** You must always wear your seat belt and ensure your passengers wear it too – no matter how short the journey is, and whether you are in the airside or baggage operations areas. Penalty points will be issued should you or your passengers be found not wearing a seatbelt.

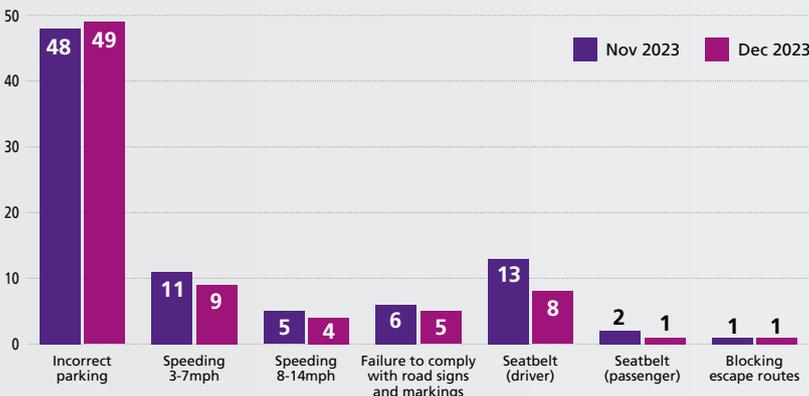


**So, buckle up** - no matter how short the journey is! Ensure your passengers wear their seatbelt, and challenge those who don't!

### Going back home safely.

“When I am the driver, I always make sure that passengers and fellow colleagues wear seatbelts before I start driving. The simple act of wearing a seatbelt is the single most effective way to reduce the risk of injuries. Make sure you always wear a seatbelt, so you return home safely to your families.”

**Claudia Palazzolo, GH London**



## AOT Information

The table shows the AOTs given out in November and December 2023. The majority of AOTs relates to **incorrect parking**, particularly for EBTs left parked on the road or inter-stand clearways where they should not be. Please ensure you do not leave your vehicle unattended in non-designated parking areas.

**As a reminder, parking is no longer permitted on Tango Road in T4, and the road paint markings have been changed to reflect this.**

# STRONG WIND CONDITIONS

Strong winds can have serious implications on flight operations, airport ground activities, and overall personnel safety. In fact, strong winds can cause unsecured items to be moved in an uncontrolled manner and cause damage to aircraft, including risk of engine ingestion, damage to vehicles, or infrastructure, as well as injuries to pedestrians.



In the event of a strong wind warning or when strong wind conditions are experienced, please adhere to the following safety measures:

## FOREIGN OBJECT DEBRIS (FOD) MANAGEMENT:

- Prevent the accumulation of FOD, including inside vehicles.
- Use dedicated FOD bins at the head of each stand for FOD disposal.
- Ensure waste bins are securely closed after each use.
- Call **Airside Operations on 020 8745 0802** if you observe any uncontrolled obstructions, loose materials, or equipment moving in the wind on the airfield. If safe, and possible to do so, please also take action to secure it.

## ULD AND BAGGAGE TRAILER SAFETY:

- Ensure ULDs are fully secured when in use or in equipment areas.
- Ensure doors/curtains on ULDs and baggage trailers are tightly closed.
- Call **Airside Compliance Team on 07514 938343** if there is a requirement for ULDs to be left on the ground.

## VEHICLES AND GSE SAFETY:

- Always ensure parking brakes are set on all vehicles and GSE, including on dollies and baggage carts.
- Ensure stabilisers on GSE are correctly deployed.
- Ensure locks on FEGP units are applied during and after use.

## AIRCRAFT SAFETY:

- Ensure aircrafts are chocked in accordance with your company's strong wind policy.
- Ensure safety cones are removed in accordance with your company's strong wind policy.

# Winter weather – Slips and Trips

The temperature has dropped over the last few weeks, and it will get extremely cold. This means the aircraft de-icing process will occur on stands. Always be extra vigilant about the excess de-icing fluid left on stands, as this could be covering stand markings and, therefore, could become a slip hazard. De-icing fluid is very slippery not just on the stand but also on passenger steps, engineering steps and other GSE platforms during a turnaround. Ensure equipment is free of contamination.

Be extra vigilant about black ice. After a snow event where vehicles or equipment have left trailer marks, the snow will turn into ice due to freezing temperature, which camouflages the colour of the ground and, therefore, will be hard to see during dusk. This could lead to injuries caused by slipping; therefore, be careful around the working environment and always call 222 to report black ice. This will help to eliminate risk and ensure everyone's safety this winter.

Whilst travelling to work, consider allowing extra time for your journeys. Please be aware that our Landside Teams have gritted roads and walkways, so please take extra care when driving or walking on these surfaces.

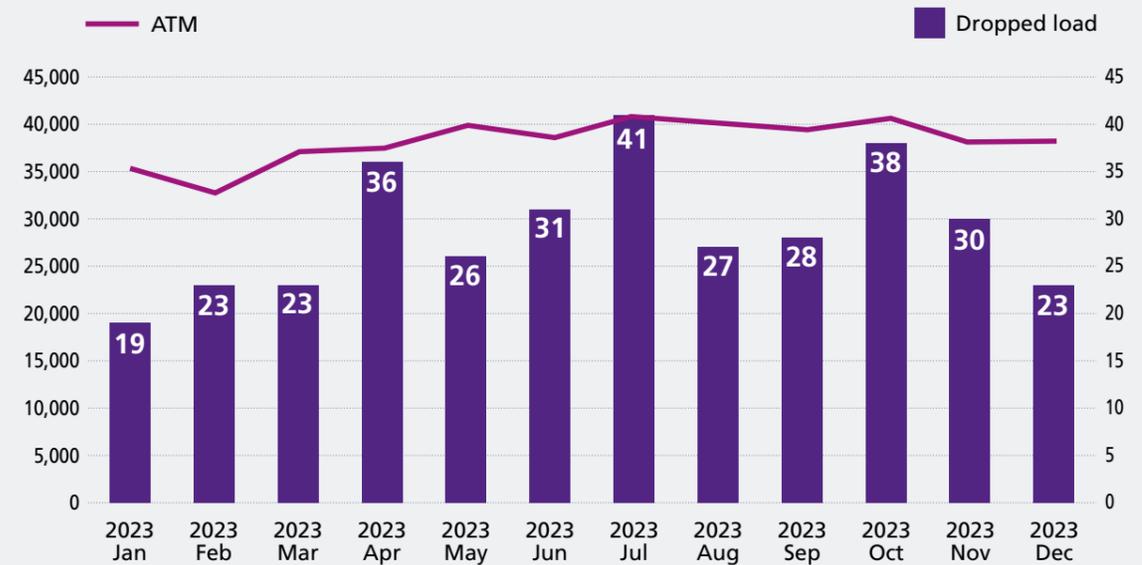


# RTC Data



This graph shows the number of road traffic collisions per month on the airfield, throughout 2023. There have been 607 road traffic collisions, across the year of 2023. Most of these collisions have taken place on stands and the road network.

# Total Dropped Loads Accidents Per Month



- A total of 345 dropped loads occurrences were recorded in 2023 across ramp and baggage areas.
- Terminal 3 and 5 recorded the majority of dropped loads events.
- Most commonly incidents involved ULDs falling from dollies whilst in transit on roadways or being re-positioned between Ground Servicing Equipment (GSE) on aircraft stands.
- Eight of these occurrences resulted in damage to stationary vehicles, whilst three dropped loads caused damage to the infrastructure within baggage areas.

**Please, remember a dropped load incident has the potential to cause serious personal injuries and even fatalities.**

When you drive airside, please always ensure:

- ULDs and pallets on dollies are fully secured by performing a visual and physical check of the stops before you drive.
- Report and red-tag any defective equipment.
- Adhere to speed limits and reduce your speed on uneven roads.

# No overtaking

Drivers are reminded that overtaking is strictly prohibited when driving airside unless in an emergency or instructed to do so by police, airside operations or an airport official.



# Keeping our Airfield clean & tidy

We have recently been finding lots of rubbish left on top of baggage belts – a reminder that it is everyone’s responsibility to keep our airfield and baggage areas clean and tidy. Please challenge anyone you see not complying with good housekeeping etiquette.



# Congestion on interstand clearways

Drivers are reminded to keep interstand clearways clear for emergency access at all times. On a regular basis, interstand clearways are observed to be too congested with vehicles, giving no clear access for emergency vehicles and access to aircrafts. We have also seen a recent increase in RTCs which have been related to interstand clearways being too congested and as a result an RTC has occurred. Drivers are reminded that parking in the clearway is strictly prohibited and could result in penalty points being awarded.

# Word Search

Z	S	E	A	T	B	E	L	T	U	W	A	L	V
E	V	W	N	C	H	N	U	M	I	L	I	I	C
B	E	A	C	O	N	E	S	R	E	V	D	A	O
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- COMMUNICATION
- COMPLIANCE
- HAZARD
- FEGP
- BEACON
- WEATHER
- INTERSTAND
- FOD
- SEATBELT
- VIGILANCE
- EQUIPMENT
- CHOCKS
- PARKING
- WARNING
- ADVERSE
- GPU
- CLEARWAY

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