

Airside standard

Hello

Welcome to your monthly update from the **Airside Safety Improvement Team**

Safety 6 Focus – Correct use of PPE



"Please be consistent and manage your own safety by putting the necessary PPE in action."
Fabio De Rosa - ASC HANDLING

PPE - Personal Protection Equipment is essential for safeguarding individuals from potential hazards and ensuring your own safety.

The use of PPE is a mandatory requirement for anyone working airside, hi visibility clothing, foot and hearing protection are a few examples.



Hi Vis clothing must always be worn in all baggage and external airside areas and be fully fastened. This is very important across the airside environment to see the visibility of you especially during the night time hours.



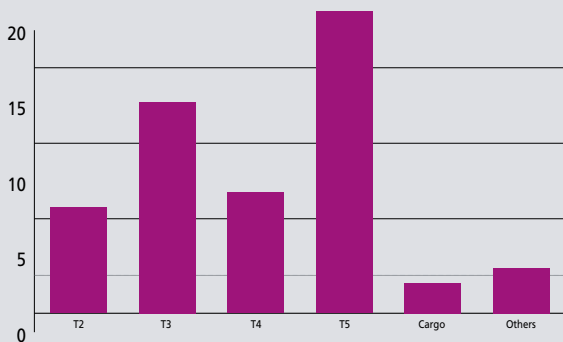
Protective Footwear must be worn in all baggage, apron and manoeuvring areas at all times.



Ear Protections must be worn when working on operational aircraft stands.



ID Passes must always be visible. Your identity is proof of the areas you are allowed in across the airside environment. Security could possibly stop and check the validity of your airside pass.



January's RTC location

In the month of January 2024, we have seen the same amount of RTCs as December: 54. Many of these incidents were minor and caused minimal damage but could have been avoided. Please take care and be vigilant when driving around the airfield. Be aware of the vehicle you are driving and the length and width of the vehicle, especially when maneuvering through tight gaps on stands to ensure you arrive at your destination safely and without causing an accident.



DROPPED LOADS

In the month of January, there were 35 dropped loads incidents. 13 of these happened in Terminal 5, eleven in Terminal 3, 6 in Terminal 4 and 5 in Terminal 2. The majority of dropped loads events happened on aircraft stands with a total of 15 events, 11 on service roads, and 9 in baggage areas. 33 dropped loads involved ULDs, whilst 2 incidents involved pallets.

**Please always check that stops on all sides of the dollies are fully engaged before driving.
Don't assume someone did it for you.**

REMINDER

This will help prevent bags from falling out of containers unexpectedly and cause personal injuries or damage to equipment.

If a container is damaged or velcro straps are worn, please report it promptly to your line manager.

Before offloading ULDs from hold compartments upon aircraft arrival, please always ensure ULDs' curtains/doors are properly closed and secured.

VEHICLE PRE-USE INSPECTION

Ensure you check your vehicle before you drive off:

- Check vehicle lights are working
- Check tyre tread depth and that there are no bulges or cracks in the tyres
- Ensure that obstruction light is working
- Check for damage to the vehicle
- Check the vehicle apron pass is valid
- Ensure you report any defected vehicles to your company.
- Do a brake check before you drive off
- After loading ULDs, the driver must ensure all the stops are up and the load is safe
- For Wessex, sides are secured and covers are used
- Curtains should be secured for transportation
- Trailers for transporting ULDs: ensure rear reflectors are serviceable
- Do not operate any red tagged equipment



Please find all Heathrow Operational Safety Instructions on Heathrow.com/Airside under Useful Publications, OSIs.



Driving on stand

Recently, there was an incident involving a late stand change, and vehicles waiting on the interstand clearway used the stand to turn around despite an aircraft about to turn onto the stand. In addition to this, some drivers were seen driving across the stand. This placed the aircraft and the dispatcher completing their FOD walk at risk.

Drivers are reminded that vehicles are not permitted to drive across or onto an aircraft stand during aircraft movements.

The driver is responsible for being aware of aircraft positioning on stand under power (i.e. a live arrival) or when under tow. The driver is also responsible for being aware of aircraft in the process of pushing back.

Drivers must not drive across empty aircraft stands unless the nature of their vehicle makes it impossible to use airside roads (e.g. loading elevators). Stands are not a shortcut for the airside road system.

T2A Roundabout South - RTC hotspot

There have been several Road Traffic Collisions at the T2A Roundabout South. This is a busy roundabout, and drivers should remain vigilant and cautious when using the roundabout. In addition, drivers should be following the strict 20 mph speed limit.



CHOCKS FOUND ON THE TAXIWAY

On the 30/01/2024, an aircraft chock was found on the Taxiway Foxtrot adjacent to stand 340.

Before you drive on apron and maneuvering areas, please always ensure any loose item is fully secured, including baggage loaded in ULDs, baggage carts, and ULDs themselves.

Also, please always check chocks are safely stored on pushback tractor's cages after completing pushback and towing operations.





Uncontrolled Crossings

Drivers using an uncontrolled crossing must give way at all times to aircraft and vehicles using the taxiway, and aircraft pushing back from adjacent stands. Drivers using the uncontrolled crossing must bring their

vehicles to a full stop and perform a careful check of their surroundings prior to using the crossing. Drivers should only use uncontrolled crossings as a last resort and must use the airside road network.

Sudoku

Highlighted in yellow:

Height (m) of the control tower

Highlighted in pink:

Number of escalators at Heathrow

Highlighted in blue:

Number of cargo stands at Heathrow

		5	7					
	1			3				4
9		7						
2			6					
	3			4				1
					9			4
						6		7
	6			2				5
					1	2		

FAULTS REPORTING

See it, Report it,
One Eng will sort it



To report any faults, including damages to road surfaces and faded paint markings, please call or email the Engineering Help Centre:

- Tel: 0208 976 6555
- Email: oneeng@heathrow.com

Feedback

Scan the QR code below to leave your feedback for the Airside Standard Monthly Newsletter team:



If you have any suggestions on what you would like to see in our newsletter please let us know

Contact Details: Airsidesafetyimprovementsteam@heathrow.com

Team
Heathrow