

Our Health

and Safety Policy Statement

At Heathrow we value the health and safety of our colleagues, passengers, and neighbours above all else. Our focus on health and safety is not just the right thing to do, it is the foundation of an efficient operation, a secure airport and a sustainable business.

I care about our colleagues, passengers and neighbours, and together with my Executive Team we share a commitment to making sure everyone goes home or reaches their destination safe and well every day.

We are all responsible for setting the highest health and safety standards and for showing leadership in keeping others safe from harm.

At Heathrow, we care for each other. If we see something that could injure someone we take action to make it safe and then report it as a close call. If we are asked to do something that we think could harm ourselves or others, we will stop and report it to our manager or supervisor and action will be taken to ensure the activity can be done safely.

If we all **notice and care** by reporting incidents, work-related ill health and close calls, and **share what we know** about working safely, we will understand how we are doing today and **make things better** for tomorrow.

By following these commitments, we can look at ourselves with a clear conscience every day, knowing we have done everything we could to ensure everyone goes home safe and well.

John Holland-Kaye,
Chief Executive Officer
April 2019

We will achieve this by:



Consulting with our colleagues, Trade Unions, our business partners and our supply chain so everyone understands how to keep themselves and others safe and healthy



Committing to fulfil legal and other requirements, understanding our risks and acting to prevent accidents, work-related ill health and fire related incidents



Prioritising and effectively eliminating hazards and reducing health and safety risks



Investing adequate resources, including time, money and people to ensure we meet our health and safety objectives



Ensuring a culture of openness where colleagues can raise concerns and know they will be listened to



Providing colleagues with the right information, instructions, training, tools and equipment to work safely at all times



Integrating health and safety into every business decision and by setting and reviewing objectives



#WorkSafeHomeSafe

your.heathrow.com/worksafehomesafe