No digging without a permit
You risk danger, business disaster and a criminal record

Go online to get your permit
No digging without a permit

Heathrow lies hidden beneath your feet

The Heathrow you see is only part of the story. All of the infrastructure that makes the airport tick is buried beneath the surface. You can’t see that vast interconnected network of pipes and cables, but it’s working away 24/7 below the ground on which your business operates. Heathrow literally runs beneath your feet.

Unauthorized digging will be catastrophic

The airport and your business depend on the services that run below the surface. If you were to cut through a fuel or gas pipe or sever an electric cable, people could suffer life-changing injuries. The airport might be out of action and you’d be facing a criminal prosecution.

The message is clear: no works without a Heathrow permit. You’ve absolutely no idea what damage you could cause to yourself and your team, or to airport businesses and operations.

Don’t even break the surface

The ban on works that break the surface is absolute. You cannot perform any surface-breaking activity – drilling, scraping, cutting or excavating – on Heathrow land without a Heathrow permit.

A permit gets you on your way

We keep detailed maps of Heathrow’s hidden infrastructure. When you apply for a permit, we’ll check our records and let you know whether you’re okay to dig.

Once you get your permit, you’ll know exactly where you can dig and how deep.

Apply online

It’s easy to apply for a digging permit.

1. If you’re not already on Heathrow’s CMO system, register at Eng_Works_Notifications@heathrow.com

2. Use CMO to apply online for Service Protection.

3. If you supply all the information we need, we can process your application within as little as 14 working days.

4. We’ll issue you with a uniquely numbered service protection permit.