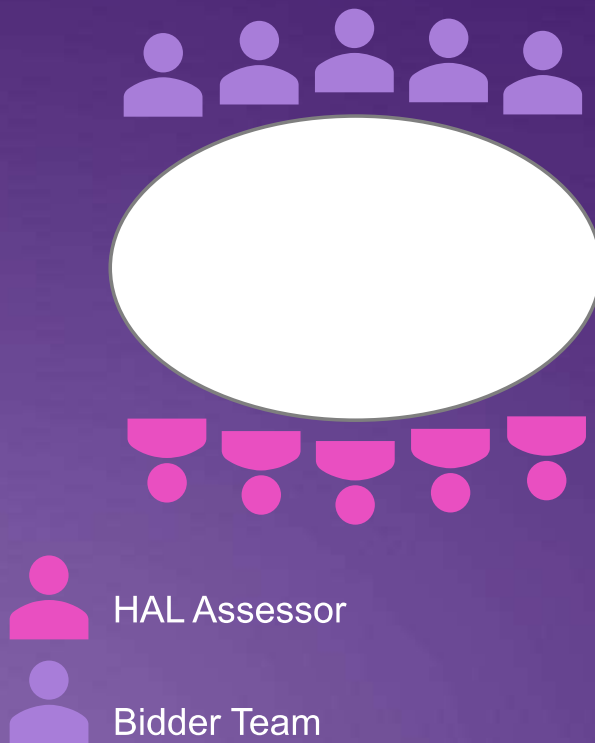


## Behavioural Interviews

The interview is designed to assess the behaviours of key individuals from the bidder team who will be directly delivering goods, works or services to Heathrow.



NOTE: Three HAL Assessors as a minimum in each exercise

## Interview Timetable (2 hr 10 mins)

Introduction (10 mins)
Your Organisations Values & Behaviours (20 mins)
Collaboration & Communication (15 mins)
Openness & Integrity (15 mins)
Accountability (15 mins)
Customer-centric (15 mins)
Additional Behaviour (15 mins)
Additional Behaviour (15 mins)
Questions & Close (10 mins)
Wash up