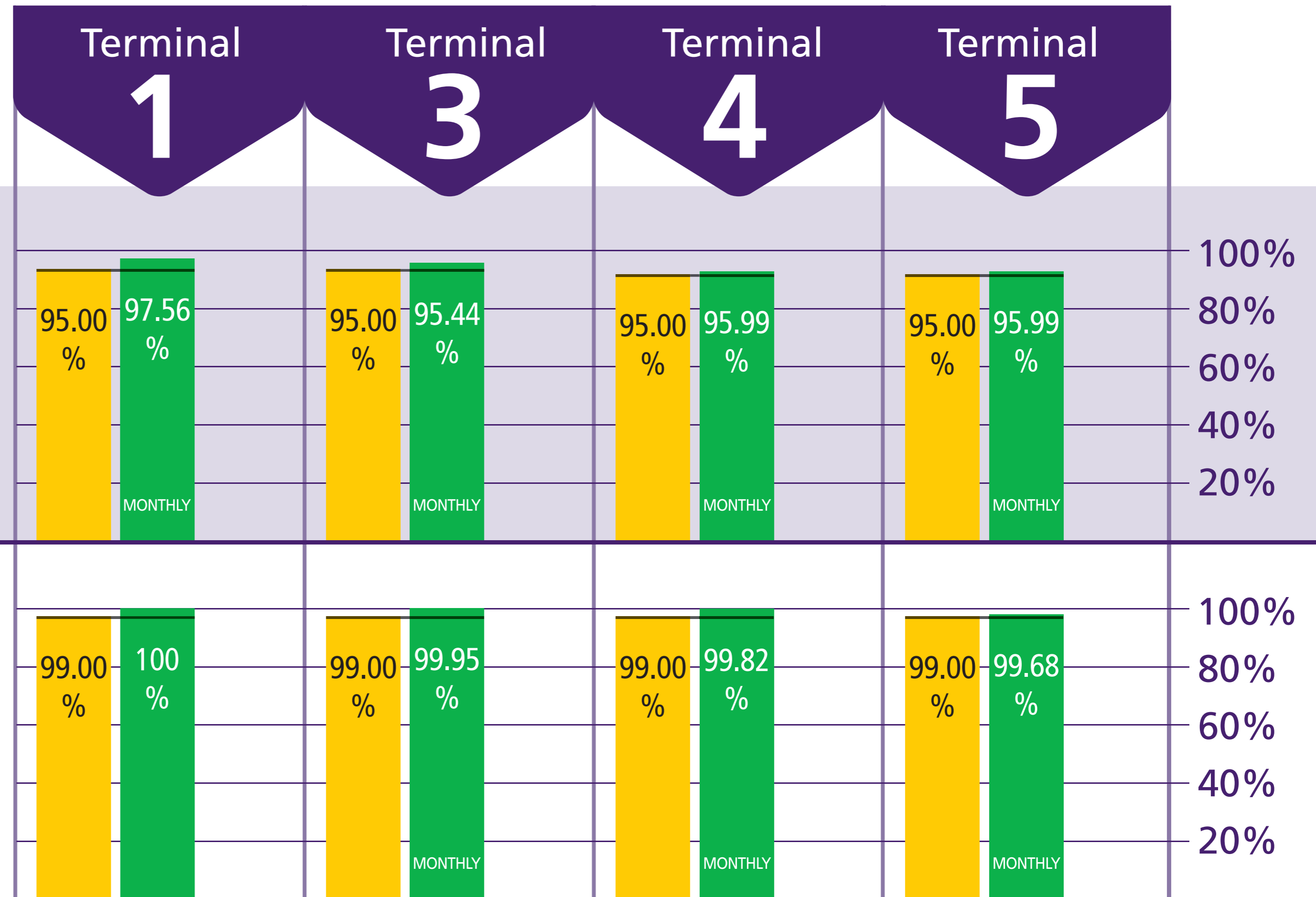


# How are we performing?

May 2012

## KEY TO PERFORMANCE



**Security waiting time 5 mins**

queue < 5mins

Based on 15min time periods measured



**Security waiting time 10 mins**

queue < 10mins

Based on 15min time periods measured