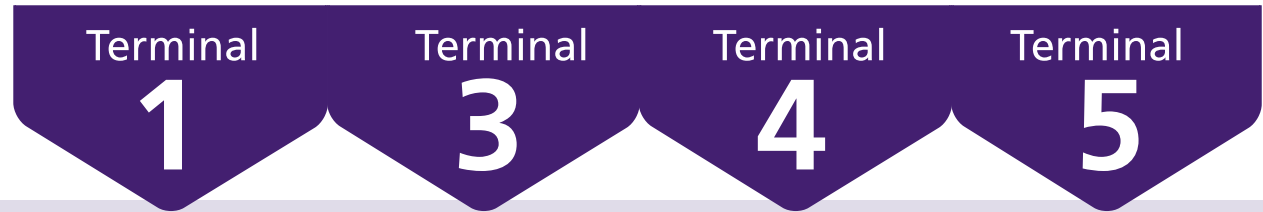


How are we performing?

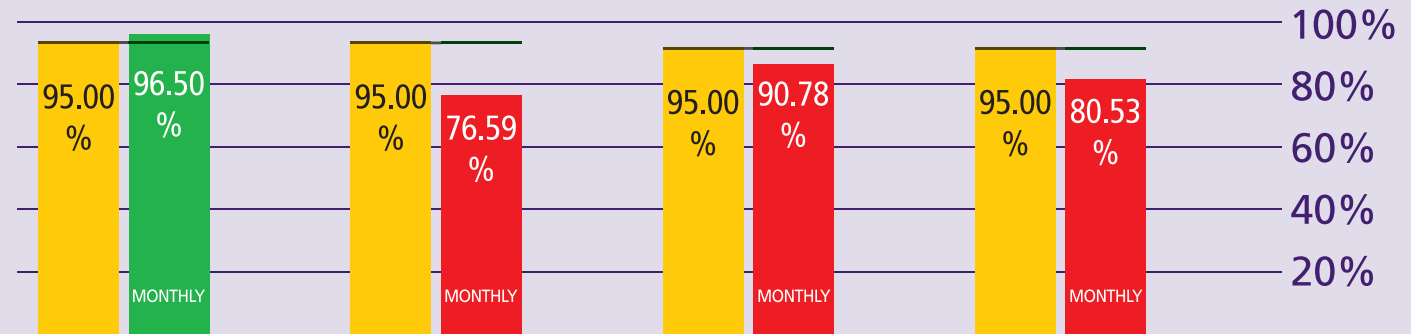
October 2012

KEY TO PERFORMANCE



Security waiting time 5 mins
queue < 5mins

Based on 15min time periods measured



Security waiting time 10 mins
queue < 10mins

Based on 15min time periods measured

