How are we performing? December 2012

	Terminal 1	Terminal 3	Terminal 4	Terminal 5
Security waiting time 5 mins queue < 5mins *Based on 15min time periods measured*	95.00% / 95.16% MONTHLY	95.00% / 67.83% MONTHLY	95.00% / 68.99% MONTHLY	95.00% / 76.41% MONTHLY
Security waiting time 10 mins queue < 10mins *Based on 15min time periods measured*	99.00% / 99.54% MONTHLY	99.00% / 87.83% MONTHLY	99.00% / 89.82% MONTHLY	99.00% / 92.88% MONTHLY

Scale (both charts): 100%, 80%, 60%, 40%, 20%