

How are we performing?

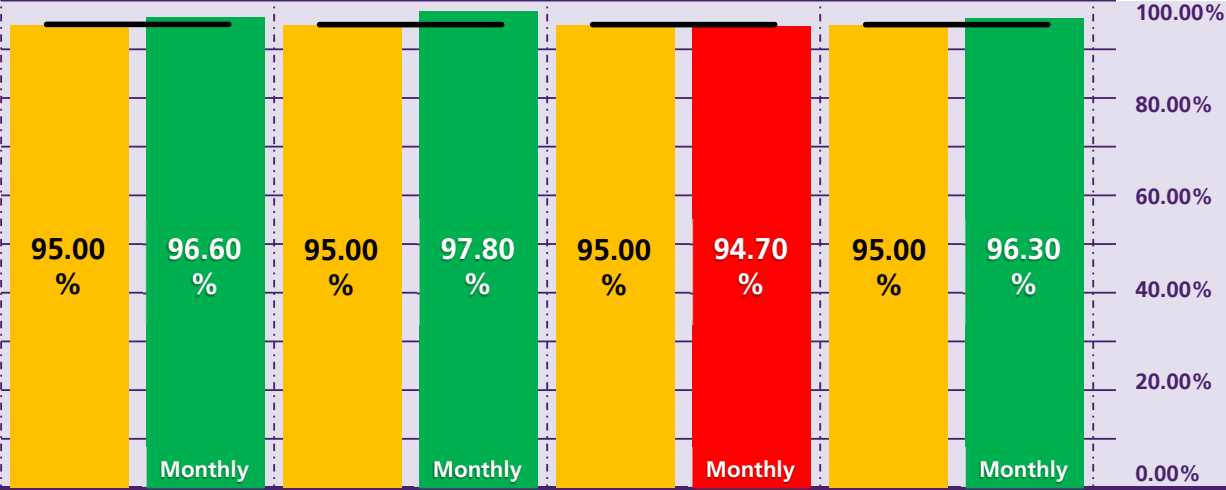
Key to performance:

Target	Target Achieved	Below Target
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July 2015			
Terminal 2	Terminal 3	Terminal 4	Terminal 5



Non-EEA Immigration
waiting time 45mins
queue ≤ 45 mins



EEA Immigration
waiting time 25mins
queue ≤ 25mins

