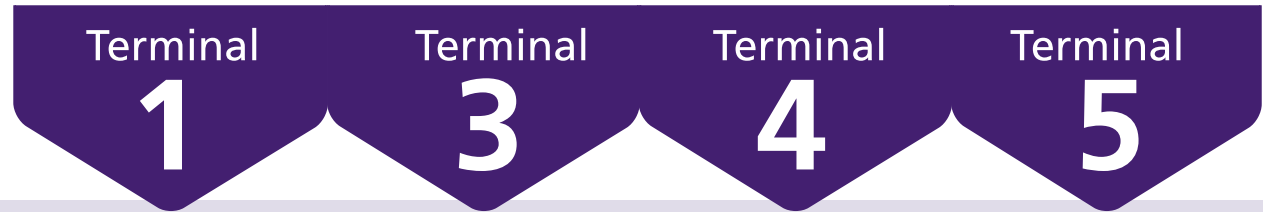


How are Immigration Performing?

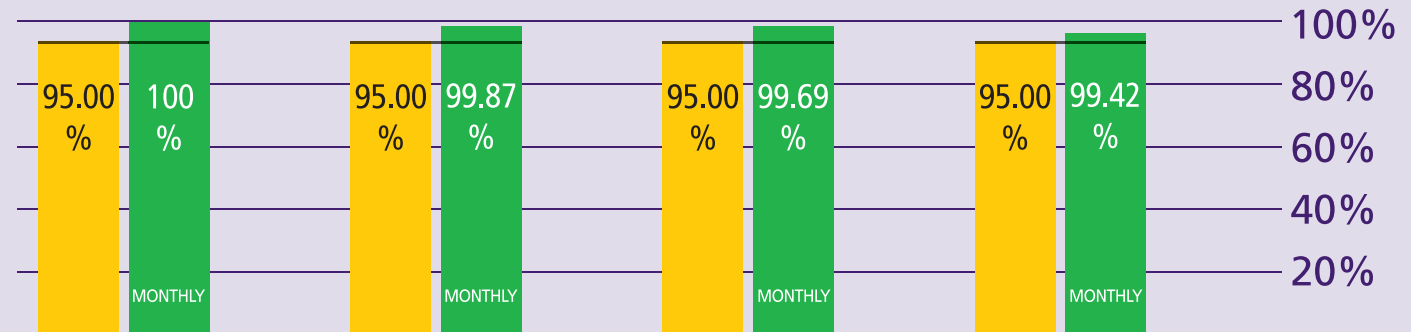
January 2013

KEY TO PERFORMANCE



Non-EEA Immigration
waiting time 45 mins
queue < 45 mins

Based on 15min time periods measured



EEA Immigration
waiting time 25 mins
queue < 25 mins

Based on 15min time periods measured

