Classification: Public



## **Heathrow Leadership Group**

## **Meeting 45**

## Minutes of a meeting held

## On Monday 5 September 2022 at 14:00

**Present:** Doyle, Sean British Airways

Holland-Kaye, John Heathrow Airport Holdings Limited (Chair)

Rolfe, Martin NATS

Weiss, Shai Virgin Atlantic Airways

**Apologies:** Moriarty, Richard CAA

The minutes of the Heathrow Leadership Group meeting indicate the topics discussed and show the direction of debate, the general conclusions and actions. The minutes are not intended to be a detailed record.

Item	Subject	Action
no.		
1.	Minutes of Previous Meeting	
	The minutes of HLG 44 were agreed.	
2.	Actions were discussed.	
3.	<u>Mojo</u>	
	The Safety paper was discussed.	
5.	Transform Customer Service	
	The Summer 2022 Review, Building Back Capacity, Outlook for Winter and PRS	
	papers were discussed.	
6.	The Regulatory Timetable was discussed.	
7.	Date, Time and Venue of Next Meeting	
	09:30-11:30, Friday 2 December 2022	
	Microsoft Teams	

John Holland-Kaye Chairman