

Heathrow Leadership Group

Meeting 46

Minutes of a meeting held

On Friday 2nd December 2022 at 09:00

Present:

Doyle, Sean	British Airways
Holland-Kaye, John	Heathrow Airport Holdings Limited (Chair)#
Moriarty, Richard	CAA
Rolfe, Martin	NATS
Weiss, Shai	Virgin Atlantic Airways

The minutes of the Heathrow Leadership Group meeting indicate the topics discussed and show the direction of debate, the general conclusions and actions. The minutes are not intended to be a detailed record.

Item no.	Subject	Action
1.	<u>Minutes of Previous Meeting</u> The minutes of HLG 45 were agreed.	
2.	Actions were discussed.	
3.	<u>Mojo</u> The Safety, Security Threat and Industrial Relations papers were discussed.	
5.	<u>Transform Customer Service</u> The Winter Readiness & Building Back Capacity papers were discussed.	
7.	<u>Date, Time and Venue of Next Meeting</u> 09:00-11:00, Friday 17 th March 2023 Microsoft Teams	

John Holland-Kaye
 Chairman