

Heathrow Leadership Group

Meeting 39

Minutes of a meeting held by Microsoft Teams.

On Monday 7 December at 14:00

Present:	Doyle, Sean	British Airways
	Holland-Kaye, John	Heathrow Airport Holdings Limited (Chair)
	Moriarty, Richard	CAA
	Rolfe, Martin	NATS
	Weiss, Shai	Virgin Atlantic Airways

The minutes of the Heathrow Leadership Group meeting indicate the topics discussed and show the direction of debate, the general conclusions and actions. The minutes are not intended to be a detailed record.

Item no.	Subject	Action
1.	<u>Minutes of Previous Meeting</u> The minutes of HLG 38 were agreed.	
2.	Actions were discussed.	
3.	<u>Mojo</u> <ul style="list-style-type: none"> • There was a discussion on mental health and on safety both with the airport underused and during any ramp up of operations. <ul style="list-style-type: none"> ○ RM writing to all parties to raise awareness of potential risks. 	RM
	<u>Transforming Customer Service</u> <ul style="list-style-type: none"> • Paul Lincoln (BF) gave an update on Brexit and immigration. <ul style="list-style-type: none"> ○ SD drafting letter to the Home Secretary on behalf of the group outlining concerns and proposing a solution for Summer 2021. • There was a discussion on the recent and anticipated strike activity. 	SD
5.	<u>Beat the Plan</u> <ul style="list-style-type: none"> • The group recognised the progress in moving to the 5 day 'test to release' scheme. The current focus is on 72 hour pre-departure testing and establishing a pilot with the US. • 2021 is expected to be a year of recovery, but with significant uncertainty over forecasts. The group agreed that there needed to be close coordination of plans across the airport community. <ul style="list-style-type: none"> ○ RM to consider using IRG to coordinate activities across the UK. ○ JHK to coordinate Heathrow level activity, to include demand forecasts, interfaces, capacity constraints and mitigations, key measures (including safety), assurance. 	RM JHK
7.	<u>Date, Time and Venue of Next Meeting</u> 14:00-17:00, Monday 1 March 2021 Microsoft Teams	

John Holland-Kaye
Chairman