

Community Forums & Meetings Review

Heathrow Community Noise Forum
28 April 2021



Heathrow

Community Forum Review Consultation Feedback



*HEATHROW COMMUNITY FORUMS REVIEW
CONSULTATION FEEDBACK SUMMARY REPORT*

- In January 2021, we carried out a 4-week consultation
- This was to seek feedback from our communities and local stakeholders on our engagement through our various community forums and meetings
- In total we received 38 responses from a range of stakeholders and community groups and representatives
- The following slides summarises the key findings and next steps



Consultation feedback – key findings

- 78% of stakeholders felt that Heathrow should consider using an **independent chair**
- Meeting agendas driven too much by Heathrow, **lack of trust & transparency**
- The importance of seeing a **range of different speakers** from outside of Heathrow. Including Government, particularly the DfT, NATS, CAA & airlines
- The importance for Heathrow to engage with wide & **diverse range of stakeholders**
- Code of Conduct should be **followed by all**
- **Two members** from each community group should be able to attend forums



Next steps

- Ongoing review to consider how all of our forums & meetings fit together, including the wider role of the Heathrow Community Engagement Board / Airport Consultative Committee
- Given the overwhelming support to appoint independent chairs to future community forums - this is something we will look to implement (where appropriate)
- We aim to share our proposals for our new community forums structure at the next meeting in July, including the process we'll look to establish for appointing independent chairs.